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INSTRUMENTS

TRANSMITTER SIMULATION MODEL

PRADEEP BANSAL DAVID NIELSEN SUSAN SHERER

> OR 800 MAY 1985

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# AFIT RESEARCH ASSESSMENT

The purpose of this questionnaire is to ascertain the value and/or contribution of research accomplished by students or faculty of the Air Force Institute of Technology (AU). It would be greatly appreciated if you would complete the following questionnaire and return it to:

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1.0 EXECUTIVE SUMMARY (Abstract)

A simulation model of the transmitter production line at was developed in order to ascertain how well the line could be expected to perform, where improvements could be made, and what the impact of specific management policies would be. The model validated some basic operating assumptions. It showed that maintenance of batch integrity during repair cycles is superior to splitting off repair work. Usage of critical ratio for establishing processing priority was validated. The single shift could accommodate most of the production requirements at a production input level of 87 units per week.

In terms of lead time improvement, it was determined that small increases in worker efficiency or increases in yield at specific locations did not have a significant impact on throughput. The largest reduction in throughput time was accomplished by the equalization of batch sizes, mostly at approximately 20-30 units each. Usage of very small (1-2 units) or very large (50 units) batch sizes was detrimental to throughput performance.

The current configuration was found to be inadequate when production input increases by 50% (to a level of 130 units input per week). Performance can be improved significantly by running the line on a two shift basis or through the acquisition of specific additional facilities.

\* The company for which we completed the project requested their name not be released.

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# INSTRUMENTS TRANSMITTER SIMULATION MODEL

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Comparison of Late Batch Performance

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Note: Table Numbers correspond to sections of report where each is discussed.

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Appen	dix B: Sam	ple Data Forms and Input Files
Appen	dix C: Sam	ple Output

Note: Table Numbers correspond to sections in report where each is discussed.

#### 1.0 EXECUTIVE SUMMARY (Abstract)

A simulation model of the transmitter production line at Company was developed in order to ascertain how well the line could be expected to perform, where improvements could be made, and what the impact of specific management policies would be. The model validated some basic operating assumptions. It showed that maintenance of batch integrity during repair cycles is superior to splitting off repair work. Usage of critical ratio for establishing processing priority was validated. The single shift could accommodate most of the production requirements at a production input level of 87 units per week.

In terms of lead time improvement, it was determined that small increases in worker efficiency or increases in yield at specific locations did not have a significant impact on throughput. The largest reduction in throughput time was accomplished by the equalization of batch sizes, mostly at approximately 20-30 units each. Usage of very small (1-2 units) or very large (50 units) batch sizes was detrimental to throughput performance.

The current configuration was found to be inadequate when production input increases by 50% (to a level of 130 units input per week). Performance can be improved significantly by running the line on a two shift basis or through the acquisition of specific additional facilities.

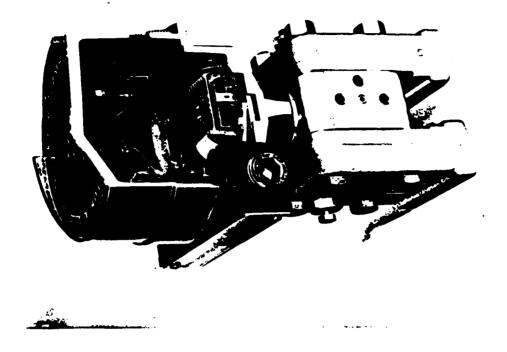
Instruments is a producer of process control instruments. analog and digital controllers, analytical instruments and environmental monitoring equipment, electronic recorders, laboratory type electrical monitoring instruments and graphic displays. Their product offerings measure and control temperature, pressure, pH (acidity-alkalinity), conductivity, gas concentration, a-c current, a-c load, particle size, environmental pollution. Their products are used in many markets including utilities, chemical, petroleum, cement, glass, plastics & rubber processors, metal refining and metalworking, machinery and transportation equipment manufacturers, water treatment and food and processing. The company's headquarters is at North Wales, They have additional manufacturing facilities in St. Petersburg, Florida and Dublin, Ireland. Since September 29, 1978, the company has been a subsidiary of Stamford, Connecticut, a \$1.7 billion company in instrumentation and control technology for industrial automation, conservation and management of electric energy, rail transportation, telecommunications and semiconductor processing.

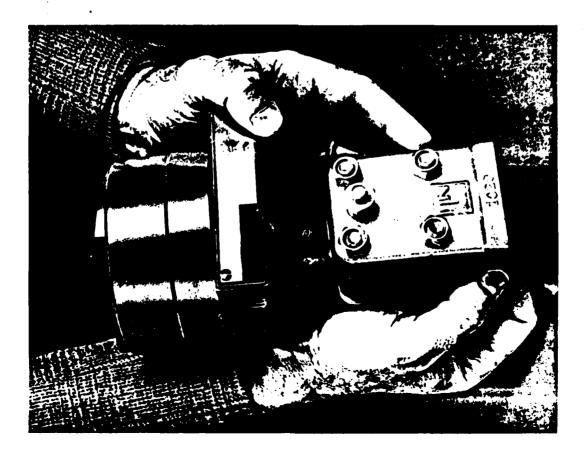
On November 12, 1984, released for sale an all new line of electronic transmitters. (See Fig. These will be marketed for reliable, high-accuracy measurement of low range differential pressures and flows. In addition, intends to add to its offering high range differential pressure transmitters by the end of this year. Transmitters can be considered the "eyes and ears" of a control system in that they sense the primary process variables and transmit them back to the control system for further data manipulation. The parameters are typically temperature, pressure, level, flow, pH and conductivity. The new transmitter line can measure differential pressures with ranges from 0 to 0.2 in of water column up to 0 to 10000 psi with an accuracy that they believe to be better than that of any other draft transmitter on the market. The new draft-range transmitters employ an patented version of the proven differential-capacitance detection technique which provides high measuring reliability and performance It is felt to be under rigorous industrial environments. ideal for low-range measurements in a variety of industries such as furnaces in glass plants and steel mills, kilns in ceramic or cement plants, paper mills, and power plant boilers. Advanced solid-state technology employed in the transmitter's circuitry should maintain optimum signal quality and integrity in the face of adverse process and

environmental conditions. Mean time between failures for this circuitry is 400,000 hours (over 45 years) at 70°C.

In early November 1984, Company began what they call preproduction or the manufacturing process to test the machinery and production flow. The company began production with a limited schedule/work force in early 1985 and are now producing a limited quantity.

The production process is highly complex with Jobs cycling many times through common machines. Figure 2.2 is an overview of the flox. During this early production phase, requested that we help them anticipate production problems and aid them in developing production strategies for this new line. They wanted to know where bottlenecks might occur as they began production. For material planning purposes, since each product type and batch quantity may vary in yield, they wanted to know how many material kits to enter to the process in order to obtain their required output. They also wanted to find out the average anticipated lead time under full production in order to determine their promised schedules to customers.



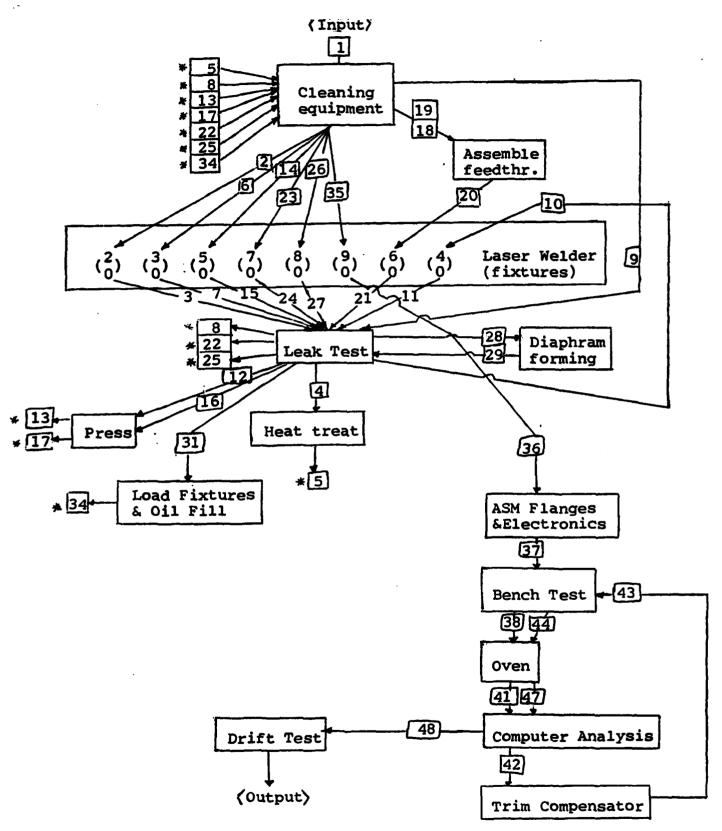


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MANUFACTURING FLOW



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#### 3.0 PROCEDURE

Due to the complexity of the production process, we decided to simulate the problem in order to develop the type of information which wanted. The simulation model was developed using SLAM (See Section As the model was developed, data was collected concerning order quantities, processing sequence, resource requirements, service times, repair information and resource reliability (See Section 3.2). All of the data is kept in files so that the model is flexible and easily updated for changes. Various types of statistics concerning the operation of the system were collected by the model (Section 3.3). Once the data was collected and the model tested, we began to investigate different scenarios. (Section 3.4) The analysis is discussed in Section 4. Results are compared in Section 5. Section 6 lists conclusions and recommendations.

#### 3.1 SIMULATION MODEL DESIGN

The simulation model was written in Fortran using SLAM, Simulation Language for Alternative Modeling. (A copy of the program is included in Appendix D). It is based upon a network structure with a node established for each processing location. Jobs, along with their identifying attributes, enter the system and are moved from one processing location to another where they are put in queue (filed at the specific node) until they can be processed. Jobs input, route structure, processing times, and location descriptions are input through data files to allow the greatest amount of flexibility in use.

Each job, as it moves throughout the system, has the following identifying attributes:

- 1. Current Time
- 2. Event Type
- 3. Identification Number
- 4. Job Type

Type		Part	Number
1		. Ø.	-4
2	•	5.	-9
3		10	-14
4		15	-20

- 5. Number of items in lot
- 6. Previous node
- 7. Current node
- 8. Original number of items in lot
- 9. Node where lot was created (if rework)
- 10. Previous step number
- 11. Current step number
- 12. Due date = Time job enters + Lead Time
- 13. Total number of repair lots created
- 14. Number of repair lots created at a given step
- 15. Loss at a given step
- 16. Critical Ratio

Each processing location is described by the number of servers available and the number of servers in use. A file is maintained at each location which includes all jobs at that location, either in queue or in service, along with the job's identifying attributes.

The program has several modules controlled by a central controller (Figure 3.1). The initialization module reads all the input data. Once the model is initialized, the central controller takes over. It reads entries in the calendar file to determine what event takes place next.

There are four types of events: Daily Arrivals, Arrivals, Service and End. The SLAM software maintains a calendar file which includes all events which are scheduled to take place along with the time and location of the event.

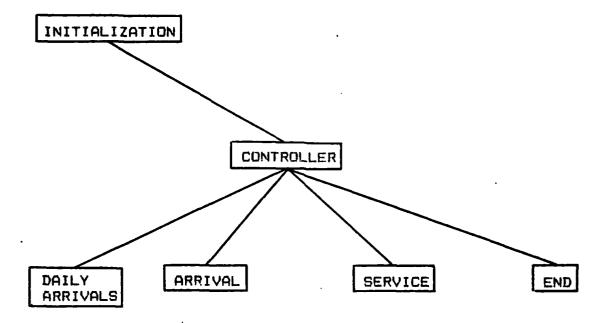
Daily Arrivals take place each morning of every weekday. The program checks to see if there are any new jobs to enter the system on that day. The user controls the number of jobs, the type of job and the quantity of items in each batch entering on a daily basis through the input data file. If new jobs arrive, this module schedules them to arrive at the first processing location at the scheduled time of that day.

The Arrival module puts a job in queue at the specific processing location. If a server is available, it will schedule a service at the current time. When batch integrity must be maintained, this module also performs the task of collecting common jobs before they are moved on to the next processing step.

The Service module chooses the next job in queue based upon the processing priority, FIFO or Highest Critical Ratio. Based upon the step of the current job, this module will then schedule the end of service based upon the data input and a random number generator. Using the random number generator and the data rules input, it will also determine the yield of the process.

The End module performs several functions. If there are items to be repaired, it creates a repair job and schedules it to arrive at the appropriate processing point. The percent repairable and repair location are all user inputs. The original job will then be scheduled to arrive at the next processing location. If batch integrity is to be maintained, the job will move to a collection node and wait there until the repair job catches up to it. Otherwise, the original lot moves on to the next processing location and completes the entire sequence without ever recombining with the repair lot. Finally, the module will schedule a service event at the processing location where the job has just completed service.

#### SIMULATION MODULES



Initialization - Reads data files

Daily Arrivals - Reads in new work on a daily basis

Arrival - Puts job in queue; Schedules service if server is available

Service - Picks job from queue; Schedules end of service; Determines loss

End - Updates yield; Determines if repairs are necessary and schedules repair work at appropriate processing point; Schedules arrival of completed work at next point; Schedules service at current location from existing queue

#### 3.2 DATA INPUT

There are five types of data input: Simulation Control, Daily Input, Routing, Node Description, and Step Description. Information Flow is shown in Figure 3.2. The information describing the process was supplied to us by L&N personnel who completed data sheets for each step of the operation. Examples of these data forms as well as the data input files are included in Appendix B.

#### Simulation Control

Priority Rules (FIFO, Critical Ratio)

Initialization Time - time at which statistics begin to be collected to allow reaching steady state conditions - Our studies initialized statistics after 12 weeks of operation for base case input level and after 24 weeks for base case input increased 50%.

Number of days to be simulated - We simulated either 24 or 36 weeks of operation depending upon the size of input lots and the time required to reach steady state

Movement time between nodes - time in addition to queue time for a lot to move between nodes. This was assumed to be zero except for the NGT computer where a three day move time was used. We felt that the queue times were sufficiently large so as to include move time considering the close proximity of the remaining operations.

Hourly Efficiencies at the nodes for each hour in a week - Total service time is calculated by stepwise integration of service time divided by the hourly efficiencies through time until normal service time for the lot is achieved

Lead Time - used to compute Critical Ratio for priority processing of jobs. This was set equal to 8 weeks.

Daily Input

Time of Arrival (Hours)
Job Type (1,2,3,4)
Job Identification Number
Number of items in batch

Routing Information

Node and Step Numbers in order of processing sequence
Rework Node and Step Numbers - node and step where
rework will go when leaving the current node and step
Rework Fraction - percent repairable at current step

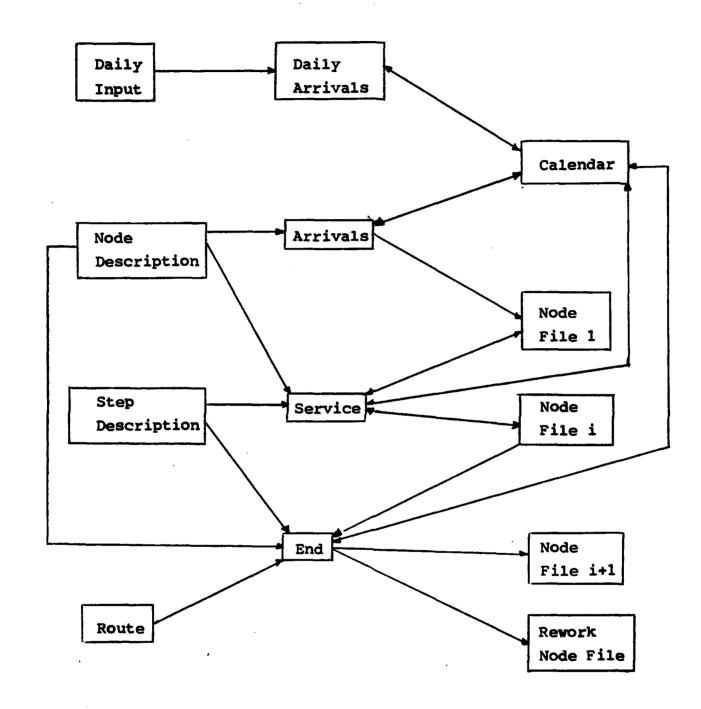
Node Description

Number of servers at the node Maximum allowable queue size

Step Description - By job type (1, 2, 3, 4)
For each step, two possibilities are considered: The

Job may or may not yield 100%. The user inputs the percent of Jobs which will yield 100% at that step and the processing time (fixed and unit times) for these Jobs. The user also inputs the processing time (fixed and unit) and yield for Jobs which will not yield 100%. The program uses a random number generator at each step to determine the category that the specific Job falls in. The fraction of the loss which is repairable is supplied with the Routing information.

# Information Flow



#### 3.3 OUTPUT

Several different types of output are produced and are shown in Appendix C. They are as follows:

Input Data Reflection - Lists all node and route data for verification

Lead Time - Total time in the system (Time between completion and start of a job) - Mean, minimum and maximum is computed for each job type

Yield - Number of units completed/Number of units started - Mean, minimum and maximum is computed for each job type

Waiting (Idle Time) - Time a job waits at each node = Time job enters service - Time job arrives at node This includes wait time between shifts. Mean, minimum and maximum is computed for each node. Note that this time represents the time a job waits each time it reaches this node. Thus, for certain nodes, jobs may return many times, in some cases as much as 8 times; thus, waiting this amount each time.

Queue Lengths - Average number and maximum in queue including number in service

Completed jobs — list of all jobs at time of completion — Includes quantity completed, job ID, total time in system and number of repair lots created during its time in the system

File Statistics - At the completion of the simulation, contents of all queues are listed for trace.

Event Tracing - This output was only produced for testing purposes. It tracked all events that took place.

#### 3.4 SCENARIOS

#### Base Case

Our base case simulated the process which management felt would most closely represent the manner in which their line would operate. Assumptions are as follows:

- 1. Priority based upon critical ratio
- 2. Maintain batch integrity
- 3. Personnel efficiencies of 80%.
- 4. Routing as shown in Table 3.3.1.
- 5. Yields as shown in Table 3.3.2.
- 6. Processing times as shown in Table 3.3.2.
- 7. Facilities as shown in Table 3.3.4.
- 8. Weekly input of one lot of each part type of the following quantities:

Part	Type	Items	per	Lot
	1		50	
	2		25	
	3		10	
	4		2	
Tota	1		87	

#### Batch Integrity

Although management originally said that they wished to maintain batch integrity throughout the process, further discussion with personnel suggested that this policy might be difficult to institute. Thus we simulated both situations in order to compare throughput. In the base case, we maintained batch integrity. This means that all repair lots were collected. After every repair lot split off, the original job would wait until the repair lot caught up before completing processing. In the alternative situation, when a repair lot split off, the original lot was completed separately from the repair lot.

#### Processing Priority

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planned to implement a priority system which would pick from a queue a job with the highest critical ratio defined as

Critical Ratio = Remaining Process Time/(Due Time - Present time)

The model simulated this policy by establishing the critical ratio as

Critical Ratio = Remaining Steps/(Due Time - Present Time)

This policy was then compared with FIFO to insure that it would, in fact, provide better performance.

#### Resources

In order to identify potential resource deficiences, we simulated the process assuming 100% yield. This gave us the opportunity to identify if a resource would limit our throughput even if yields could be improved.

We identified the bottlenecks and then simulated the system with additional resources to improve throughput.

#### Yields

Since the current yields are so low, we considered the effect of improvements in certain yields. This would give important information concerning where they ought to concentrate their efforts on yield improvement and what the impact of these improvements would be.

#### Batch Sizes

The impact of original batch size (maintaining the same weekly total input) on throughput rate was analyzed by varying sizes of input lots.

#### Weekly Input

The impact of increasing the total weekly input on the throughput rate and potential resource deficiences was analyzed by varying total weekly input.

#### Labor Efficiency Improvement .

In order to see the effects of improved labor efficiency, we increased efficiences to 100%. This gave us some upper bounds on the impact of policies to improve efficiency.

#### Model Validation

The model was run with a single job and then with only a small number of jobs and compared against actual data input. This was done by complete tracking of every event that took place. Review with personnel showed reasonable performance. Actual performance results were not available for comparison with model results due to very

low current production at

# Table 3.3.1

# PROCESS SEQUENCE

STEP NO	STEP DESCRIPTION	NODE NO	NODE DESCRIPTION	REWORK STEP
2 Weld 3 Lead 4 Heat 5 Clea	n Pump & Diaphragm Pump & Diaphragm Check Pump & Diap Treat Pump & Diap n Body, Diap, Plug, Ring	11 12 13 14	Cleaning Equipment Laser Welder Leak Tester Heat Treat Equip Cleaning Equipment	2
	Body and Ring	12	Laser Welder	7
7 Leak	Test Body & Ring	13	Leak Tester	6
8 Clea	n & Ass Housing	11	Cleaning Equipment	
9 Leak	Test & IR Test	13	Leak Tester	11
Sens	ors			
	Sensor Tip to	12	Laser Welder	11
Hous				
11 Leak	· — — <del>-</del>	13	Leak Tester	9
	s Nameplate	15	Press	
	n Spacers	11	Cleaning Equipment	
	Spacer and Housing	12	Laser Welder	15
15 Leak		13	Leak Tester	14
	s HP Plug	15	Press	
	n & Prepare Feedthr		Cleaning Equipment	
	mble Feedthrus	16	Assemble	
	in Weld Fixt & Test		Fixture	
	Feedthru	12	Laser_Welder	21
21 Leak		13	Leak Tester	20
	n Parts	11	Cleaning Equipment	
	HP to HSG	12	Laser Welder	24
24 Leak		13	Leak Tester	23
	n Parts	11	Cleaning Equipment	
	LP to Hsg	12	Laser_Welder	27
27 Leak		13	Leak Tester	26
	hragm Forming	18	Forming Equipment	28
29 Leak		13 19	Leak Tester	26
30 Asse			Assemble	20
	Fill(Load, Fill, Test			30
	n Parts LP Cover		Cleaning Equipment	34
	Flanges	12 21	Laser Welder Assemble	34
37 Benc		55	Bench Test	37
	Cycle (Load, Temp	53	Oven	37
	Unload)	23	045:1	
	uter Analysis	24	NGT Computer	37
	Compensator	25	Laser Trimmer	42 42
	h Test Verification		Bench Test	37
44 Oven		23	Oven	٠,
	uter Analysis	24	NGT Computer	37
48 Drif		26	Drift Rack	37
·= <b>-</b> · • ·		<del></del>		2.

Table 3.3.2

# SUMMARY OF PROCESSING TIMES BASE CASE DATA

				REP	AIR WORK		
STE	P STEP	FIXED	UNIT	YIELD	REPAIRABLE	FIXED	UNIT
NO	DESCRIPTION	TIME	TIME	*	<b>%</b>	TIME	TIME
		HRS	HRS			HRS	HRS
1	Clear Pump&Dia	p.084	.017	100			
	Weld Pump&Diap	. 258	. 034	99	50	.601	. 034
3	Leak Check	. 084	.033	98	50	. 421	.033
	Heat Treat	. 167	.017	100			
5	Clean Body, Dia	p.084	.017	100			
	Plug & Ring						
6	Weld Body&Ring	.258	.034	33	50	.601	.034
7	Leak Test Clean&Ass Hsg	. 084	.033	98	50	. 42	.033
8	Clean&Ass Hsg	. 084	.033	100			
9	Leak Test & IR	. 084	.033	98	50	. 505	.033
	Test Sensors						
10	Weld Sensor Ti	p.258	. 034	99	50	.601	.034
11	Leak Test	.084	.033	98	50	. 421	.033
12	Press Nameplat	e .083	.017	100			
	Clean Spacers		.017	100			
	Weld Spacer&Hs		.034	99	50	.601	. 034
15	Leak Test	. 084	.033	98	50	. 421	.033
16	Press HP Plug	.083	.017	100			
	Clean & Prepar						
	Feedthru						
18	Assemble Feedt	hr. 084	. 033	100			
19	ASM in Weld Fi	x .084	.033	100			
	& Test						
20	Weld Feedthru	. 258	. 034	99	50	.601	.034
21	Leak Test	. 084	.033	98	50	. 421	.033
22	Clean Parts	.084	. 217	100			
23	Weld HP to Hsg	. 258	. 034	99	50	.601	.034
	Leak Test	. Ø84	. 033	98	50	. 421	. 033
25	Clean Parts	. 084	.017				
	Weld LP to Hsg	.258	. Ø34	33	50	. 601	. 034
	Leak Check		.033	98	50	. 421	.033
	Diap Forming		.017	100			
29	Leak Test	. 084	.033	98	50	. 421	.033
	Assemble	. 05		100			
	Oil Fill		.192	98	50	.612	. 192
	Clean Parts		. 217				
	Weld LP Cover		. 069	98	50	.687	. 069
	ASM Flanges	. 3		100			
	Bench Test	. 204		75	50	. 204	2.04
	Oven Cycle			100			
	Computer Anal		. 05	70	100	.05	
	Trim Compensat			99	100	1.0	
	Bench Test Ver			50	95	. 204	.255
		8.16	0	100			
	Computer Anal		. 05	70	100	. 05	. 05
48	Drift Test	40.8	Ø	33	100	40.B	0

#### SUMMARY OF PROCESSING TIMES

## Notes:

All times estimates are based upon estimates from personnel which were then increased by anticipated downtime probabilites.

.The yield factors were modeled as follows:

Yield %	% of	% Yield	% of	% Yield
	Time		Time	
99	75	100	25	96
98	75	100	25	92
95	50	100	50	92
70	50	100	50	40
50	37.5	100	62.5	20

For example, a yield of 99% was modeled so that 75% of the time no loss was incurred; 25% of the time yield was 96%. This was felt to be most representative of the realistic situation.

Repairable % is the % of the loss which can be repaired. For example, at step 2, 1% is lost and 1/2 of this loss is repairable.

Time estimates for repairables are the total time at the particular node to process these items. Thus, this reflects extra time which an item would spend at a node for repairs. The routing of the repairable after this node is shown in the Process Sequence.

Times of the oven cycle and drift rack represent actual work time rather than elapsed time.

# Table 3.3.4

# FACILITIES

NODE DESCRIPTION	NODE NUMBER	QUANTITY
Cleaning Equipment	11	1
Laser Welder	. 12	1
Leak Tester	13	1
Heat Treat Equipment	14	1
Press	15	1
Assemble Node 1	16	1
Fixture	17	1
Forming Equipment	18	1
Assemble Node 2	19	1
Oil Fill	20	2
Assemble Node 3	21	2
Bench Test	22	8
Oven	23	6.
NGT Computer	24	1
Laser Trimmer and Lead Bonder	25	1
Drift Rack	26	1

#### 4.0 ANALYSIS

## 4.1 Base Case Analysis

The key results for the base case are summarized in Table 4.1.1. The results represent an average of several repetitions of this simulation case. Average lead time ranges from approximately 4 weeks for the batches of size 2 to over 8 weeks for the batches of size 50. The weighted average lead time is 7.16 weeks.

Average yields range from 73-80%; weighted average is 79%. Note that this is the final yield. Although yields are low at many of the processing steps, in most cases, the items are repairable. Thus, the low yields at these steps do not affect the overall process yield as much as they contribute to longer throughput times since repairable items have to return to previous steps for further processing. These yields indicate that in order to obtain the required production quantities, must enter the following material to their process:

Type	Required	Required		
	Dutput	Input		
1	50 <sup>°</sup>	63		
2	25	31		
3	10	14		
4	2	3		

Average waiting times at each processing location are not very great in most cases. The major bottleneck location is the laser welder, where each job waits an average of 12.38 hours each time it arrives at the welder with maximum wait time equal to 167.7 hours. Maximum number of jobs waiting for service at the welder is 8, average is approximately 2.

CASE 1: BASE CASE RESULTS

# LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER COMPLETE	OF LOTS LATE
1 2	50 25	8.39 6.01	1.07 0.57	7.44 5.43	11.43 6.74	13 12	8 0
3 4	10	4.44 4.35	0.40 0.75	3.75 3.29	5.31 5.44	13 12	0

WEIGHTED AVERAGE 7.16

# YIELDS

PARI	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATIO
1	50	79.80	6.66
2	25	80.30	4.69
3	10	73.10	16.53
4	2	75.00	26.11

WEIGHTED AVERAGE 79.06

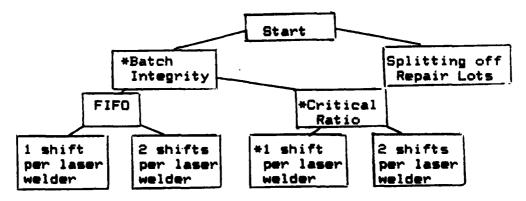
# WAITING TIME

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	2.26	4.40	22.43	18.08
12	LASER WELDER	1	12.38	23.98	167.70	99.04
13	LEAK TESTER	1	3.45	9.01	66.51	31.05
14	HEAT TREAT EQUIP	1	0.17	0.33	1.33	0.17
15	PRESS	1	0.21	1.62	15.76	0.42
16	ASSEMBLE	1	0.04	0.14	0.76	0.04
17	FIXTURE .	1	1.38	9.30	63.76	1.33
18	FORMING EQUIP	1	0.02	0.11	0.75	0.02
19	ASSEMBLE	1	1.26	8.78	63.35	1.26
20	OIL FILL	2	2.06	9.92	68.19	2.05
21	ASSEMBLE	2	1.45	9.65	65.44	1.45
22	BENCH TEST	8	1.15	5.34	49.98	2.30
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	0.26	1.72	17.54	0.52
25	LASER TRIMMER	1	1.65	9.17	64.18	1.65
26	DRIFT RACK	1	0.75	3.69	19.33	0.75
5	COLLECTION NODE	1	3.81	16.15	140.80	<b>6</b> 0.98
	TOTAL		32.30			221.15

4.1

#### 4.2 Base Case Validation

Before proceeding to analyze different alternatives, we investigated the assumptions underlying the development of the base case by  $\blacksquare\blacksquare$  management. We elected to hold the base case input constant at 87 units per week (Type 1 = 50, Type 2 = 25, Type 3 = 10, Type 4 = 2) and then evaluated alternative options. The following flow diagram depicts the options studied.



Note: The \* indicates the recommended choice. The options selected: Maintaining batch integrity, Priority based upon critical ratio, and operating the production line as envisioned (no extra shifts), are consistent with and validate the use of the base case for further comparisons.

#### 4.2.1 Batch Integrity

We initially hypothesized that maintenance of batch integrity might slow down the completion time of jobs because of the large number of times the items cycle back for repair. However, the results of our simulation without of batch integrity indicates the opposite maintenance effect. In fact, keeping batches together improves Table 4.2.1 compares the results of the base throughput. case with that obtained by relaxing the assumption that all lots will wait for repair items to catch up before continuing the process. The case where batch integrity is not maintained assumed that when units split off for repair, the main job would continue through the system without waiting for the repair units to catch up. happens in this case is that many very small lots of size 1 and 2 are created, each of which incurs a set up time, thus creating very large queues. At the end of the simulation,

# BATCH INTEGRITY COMPARISON

## WAITING TIME

NODE	AVERAGE	WAITIN HRS	G TIME		MAXIM	1UM WAIT! HRS	ING TIME
	COLL.	SEP.	INCR	INCR TIMES	COLL.	SEP.	INCP
	BATCH	REPAIR	(DECR)	# OF PASSE	S BATCH		(DECR)
11 CLEANING	2.26	5.10	2.84	22.72	22.43	-	
12 WELDER	12.38	55.45	43.07	344.56	167.70	2237.00	2069.30
13 LEAK TEST.	3.45	5.31	1.86	16.74	66.51	90 <b>.9</b> 7	24.4E
14 HEAT TREAT	0.17	0.14	-0.03	-0.03	1.33	1.90	0.57
15 PRESS	0.21	0.62	0.41	0.82	15.76	63.61	47.85
16 ASSEMBLE	0.04	1.05	1.01	1.01	0.76	64.15	63.39
17 FIXTURE	1.38	1.08	-0.30	-0.30	63,76	64.45	0.45
18 FORMING	0.02	0.04	0.02	0.02	0.75	0.57	-0.18
19 ASSEMBLE	1.26	0.15	-1.11	-1.11	63.35	2.60	-60.75
20 DIL FILL	2.06	3.10	1.04	1.04	68.19	75.19	7.00
21 ASSEMBLE	1.45	0.44	-1.01	-1.0i	65.44	5.87	-59.57
22 BENCH TEST	1.15	1.98	0.83	1.66	49.98	42.36	-7.62
23 OVEN	0.00	6.87	6.87	13.74	0.00	119.30	117.30
24 COMPUTER	0.26	0.38	0.12	0.24	17.54	17.05	-0.49
25 TRIMMER	1.65	0.12	-1.47	-1.47	64.13	2.65	-61.53
26 DRIFT RACK	0.75	0.00	-0.75	-0.75	19.33	0.00	-19.53
5 COLL. NODE	3.81	0.00	-3.81	-60.96			
TOTAL				336.92			

after 24 weeks of operation, the queue at the laser welder was 133 batches, most containing very few items. Table 4.2.1. indicates a total increase in average waiting time for a single job throughout the process of 336.92 hours; the majority of the increase is at the laser welder, due to the increased number of setups.

In terms of completion of work, in the base case where batch integrity was maintained, 869 units were completed between weeks 12 and 24 as compared to only 644 units during the same period when batch integrity was not maintained.

A way to avoid the problem of the large number of setups might be to collect small batches and process these together. However, cost accounting for these small individual jobs would be extremely difficult and would probably not be worthwhile. After reviewing our results with representatives, we decided not to investigate this area any further due to the accounting implications.

# 4.2.2 Processing Priority

The most widely used processing priority rule for scheduling jobs is the critical ratio. During the planning meetings held with with management felt that the manufacturing line would use this rule for scheduling. While we initially hypothesized that the critical ratio would yield better results than a simpler priority rule such as first-in-first-out (FIFO), we ran a number of validation runs (See Table 4.2.2). These alternative priority rules were run in conjunction with an attempt to smooth out the production process by running the laser welder for two shifts per day (See Section 4.2.3). The priority processing rule yielded better results both on a single and double shift for the laser welder. When the welder was run for two shifts, the FIFO rule resulted in larger maximum waiting time (8.6 hours vs. 6.4 hours) and a larger number of lots that were completed after scheduled delivery based upon an 8 week lead time. When the welder was run for a single shift, average waiting time for each return to the welder was 13.77 hours for FIFO vs. 12.78 hours for critical ratio priority processing and number of jobs completed after scheduled delivery was 11 with FIFO vs. 8 with priority processing. This confirms management's judgement. All future cases were then analyzed using priority scheduling based upon the critical ratio.

# PROCESSING PRIORITY RULES CRITICAL RATIO VS FIFO RULE SINGLE SHIFT

## WAITING TIME

NODE		WAITING HRS	TIME		MAXIM	1UM WAIT HRS	TING TIME
	BASE	FIFO	INCR	INCR TIMES	BASE	FIFO	INCE
AND class Wills when white a total higher stage also a worst sight makes place stage.	CASE	RULE (	(DECR)	# OF PASSE	E CASE		(DETEN
11 CLEANING	2.26	5.09	2.93	22.64	22.43	66.47	44.00
12 WELDER	12.38	13.77	1.35	11.12	167.70	70.41	-97.29
13 LEAK TEST	3.45	5.34	1.89	17.01	<b>6</b> 6.51	68.15	115 E
14 HEAT TREAT	0.17	0.46	0.29	0.29	1.33	15.29	13.95
15 PRESS	0.21		0.55	1.10	15.74	63.77	45.01
16 ASSEMBLE	0.04	3,93	3.89	3.89	0.76	64.55	43.79
17 FIXTURE	1.38	0.71	-0.67	-0.67	63.76	15.36	-48.40
18 FORMING	0.02	$\cdot$ 0.01	-0.01	-0.01	0.75	0.27	and a second
17 ASSEMPLE	1.26	1.30	0.13	0.13	63.35	≙4.⊽1	1 F
20 DIL FILL	2.06	3.60	1.54	1.54	<b>68.1</b> 9	72.70	4.51
21 ASSEMBLE	1.45	0.00	-1.45	-1.45	E.44	0.00	-15 E. 37
22 BENCH TEST	1.15	0.37	-0.78	-1.55	49.98	19.32	-30.55
23 OVEN	೦.೦೦	$\circ$ . $\circ\circ$	0.00	೦.೦೦	$\circ$ . $\circ \circ$	0.00	
24 COMPUTER	0,26	0.60	0.34	0.69	17.54	15.10	-1.00
25 TRIMMER	1.65	1.52	-0.13	-0.13	64.18	64.66	୍.48
26 DRIFT RACK	0.75	0.07	-0.68	-0.48	19.33	2.80	-12.2
5 COLL. NODE	3.81	4.91	1.12	17.92	140.90	138 70	-2.10
TOTAL				71.61			

#### 4.2.3 Laser Welder Utilization

When reviewing the base case waiting times at each node, the most striking observation is that waiting time at the laser welder is so much larger than the waiting time at any of the other nodes. One way to try to remove this bottleneck is to increase resources. However, due to the prohibitive expense of obtaining another welder, an attempt was made to investigate running two shifts on the welder while maintaining the rest of the line on one shift. A series of runs were made with this scenario (with critical ratio and FIFO priorities) (See Table 4.2.3). The results were very interesting. Our intuition had been that the addition of the extra shift would help to eliminate the bottleneck at the laser welder, thereby smoothing product flow. We initially felt that this would shorten the total time in the system with the additional benefit of fewer The results did not support this hypothesis. late lots. When comparing the one shift case with the two shift case (based upon critical ratio scheduling), the mean number of lots that were late was the same (8 lots). The number of lots completed were almost identical (46.25 vs. 45.5) and the total time in the system for each case was very similar. Total waiting time at all nodes was reduced somewhat in the two shift case but waiting time increased at the leak tester and the oil fill equipment. Thus, while the second shift reduces the bottleneck at the laser welder, work moves on and can not be handled by the other equipment. Unless additional equipment can be made available at other locations or second shifts can then be run on other equipment, there is no real advantage to be gained by the additional expense of running the welder for two shifts.

#### 4.3 Base Case Sensitivity

After validating the base case, it was clear that, given the current level of input, the manufacturing process was viable. However, improvement was needed considering that 8 out of 13 completed lots of part type 1 were completed late (Average time of 8.39 weeks compared to the given lead time of 8 weeks). Since we had already tried the addition of servers at the nodes with high relative waiting time (or the addition of an extra shift at one node with the remaining process unchanged) with little success, the next step was to investigate the effect of changes in yields at selected nodes, increasing the efficiency of the

## LASER WELDER UTILIZATION 1 SHIFT VS 2 SHIFTS

#### WAITING TIME

NODE		AVERAGE	WAITIN	G TIME		MAXIN	1UM WAI1 HRS	TING TIME
		BASE	2 SHIFT	INCR	INCR TIMES	BASE	2 SHIFT	INCE
			CASE		# OF PASSE	S CASE		(DECR)
11	CLEANING							-0.13
12	WELDER	12.38	1.66	-10.72	-85.76	167.70	11.28	-156.42
13	LEAK TEST	3.45	6.47	3.02	27.18	66.51	64.22	-2.29
14	HEAT TREAT	0.17	1.19	1.02	1.02	1.33	15.79	14.46
15	PRESS	0.21	0.08	-0.13	-0.26	15.76	0.57	-15.07
16	ASSEMBLE	0.04	0.17	0.13	0.13	0.76	2.19	1.43
17	FIXTURE	1.38	0.85	-0.53	-0.53	63.76	15.76	-48.00
18	FORMING	0.02	0.01	-0.01	-0.01	0.75	0.31	-0.44
19	ASSEMBLE	1.26	0.39	-0.67	-C.87	63.35	16.57	-46.78
20	OIL FILL	2.06	7.89	5.83	<b>5.8</b> 3	69.19	100.30	32.11
21	ASSEMBLE	1.45	0.61	-0.94	-0.24	<b>65.4</b> 4	10.72	-54.72
22	BENCH TEST	1.15	0.88	-0.27	-0.54	49.98	47.30	-2.68
23	OVEN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
24	COMPUTER	0.26	0.50	0.24	0.48	17.54	20.25	2.72
25	TRIMMER	1.65	0.45	-1.20	-1.20	64.18	15.21	-48.97
26	DRIFT RACK	0.75	0.00	-0.75	-0.75	19.33	0.00	-19.33
5	COLL. NODE	3.81	3.31	-0.50	-8.00	140.80	139.80	-1.00
	TOTAL				-59.80			

4.2.3

work force, or varying batch size. Our intention was to identify which improvements would yield the greatest benefits in the event that management had additional but limited funds to allocate for manufacturing improvements.

#### 4.3.1 Yields

We first ran a test case with 100% yield at all work stations. This 100% yield case, combined with the base case, gave us an upper bound on the potential improvement. Then we analyzed the effect of increasing yields at specific processing locations and steps.

The original definition of "yield" at a specific step was the percent of product that passed through that step on the first try. The same step also had a percent repairable figure, which referred to the percent of the items that were not passed on to the next step that could be repaired. For example, if step 43 had a yield of 50% and a repairable figure of 95%, then after the end of repairs a total of 97.5% of the units would have reached the next step (50% + (.95)50% = 97.5%). Due to this breakdown of total yield into "yield" and repairable, any increase in the yield factor will not only increase final overall yield but would also decrease the total time in the system (i.e., the lead time) since less time would be required on repairs for each lot. Please note that the yield reported in the attached tables and in the computer output is the final overall yield (i.e., 97.5% in the above case).

Since changes in yield change lead time as well as output, to compare the results, time in system per unit was computed and used as a comparison figure (Average Lead Time/((yield)(# units input))). Similarly, in order to compare results, average waiting time per average output was computed for each node.

#### 4.3.1.1 100% Yield at Every Node

As expected, the 100% yield case showed a drastic decrease in the ratio of time in system per unit in addition to the increase in yield. However, while it is evident that an improvement can be made in this area, it is equally apparent that other avenues of change need to be investigated. Once again the average lead time for Type 1 items was greater than the given lead time (8.18 weeks vs. 8 weeks) with the resultant nine late lots. Since it is not reasonable to expect the entire line to operate at a

100% yield level (both due to Engineering problems and the expense involved) we selected the three steps with the lowest yields for further study.

#### 4.3.1.2 Yield Increase at Bench Test (Step 43)

Of all the given yields, the yield at the Bench test was the lowest at 50%. At the same time the fraction repairable is high, 95%. We simulated the effect of an increase to 90% yield. Recognizing that this increases final yield from 97.5% to 99.5% at this step, we did not expect a significant increase in final output but had hoped to see a decrease in total time in the system due to the reduction in required repairs. The resultant decrease in overall time, however, was minimal (See Table A4.3.1.2).

#### 4.3.1.3 Yield Increase at NGT Computer (Steps 41 and 47)

The steps with the next lowest yields were Steps 41 and 47, both of which occur on the NGT computer. The yield factor is 70% while the fraction repairable is 100%. In this case the final yield factor should be unchanged from the base case since no items are lost at these steps, they simply require more time for repairs. Once again, the results indicated very small change in overall time in the system (See Table A4.3.1.3) when increasing yield to 90%.

In summary, while it is possible to achieve a significant reduction in lead time if this line could run at 100% yield for all processing steps, the results of changes at one or two steps are not significant. Since it is unreasonable to expect the entire line to run with 100% yield, we can not suggest expending large amounts of funds to improve yields at any particular step.

#### 4.3.2 Labor Efficiency

The base case assumes a 40 hour work week with worker efficiencies of 80%. This allows for sick days, coffee breaks, worker fatigue and other factors which would prevent shop personnel from being 100% efficient. The figure of 80% is commonly used in production lines of this

type and was considered reasonable by representatives. To determine the potential effect of policies to increase efficiency we ran a test case with 100% efficiency (See Table A4.3.2). The results were not conclusive; maximum time in the system for Part Types 2 and 3 was longer than in the base case whereas it was reduced for Part Types 1 and 4. In other words, increased efficiencies had the greatest effect on the very large and very small lot sizes. While improving lead time on the big jobs, the medium batch size jobs ended up waiting longer for these jobs to complete. This indicated that batch size might have an effect on throughput.

#### 4.3.3 Equalization of Batch Sizes

The base case assumed maintenance of batch integrity and therefore did not allow a batch to leave a process mode until the entire batch was finished. For example, if a batch of size 50 was being processed at the laser welder, even if the queue at the next step, the leak tester, was empty, the batch would not pass any units from the welder to the leak test equipment until the entire batch was welded. This policy is preferred from a materials control standpoint because of the difficulty in tracking split lots. However, from a manufacturing standpoint, the leak lest equipment could be better utilized. In some production lines, this trade-off is accommodated by the creation of "processing batches", subsets of the original batch. For example, if the original batch size was 50 and the processing batch size was ten, then each time ten units finished at the welder, they would move on to the leak test equipment. At the succeeding node, the processing batches are recombined into the original batch to save on set up time.

Although the simulation did not have the capability to create processing lots and recombine, we attempted to equalize batch sizes in order to investigate the potential improvements due to this type of policy. In the base case scenarios, every Monday morning at 8:00 A.M., four orders were input to the system as follows:

Part Type Batch Size
1 50
2 25

25 10

Base Case Input

In an attempt to equalize batch size, the following order sequence was repeated every 2 weeks:

2

		Equalization of	Input
Part	Type	Week 1	Week 2
		Batch Size	Batch Size
1		20	30
1		20	30
2		<b>25</b> .	25
3		20	0
4		0	4

This new sequence keeps the number of units entering the system at approximately 87 per week (85 and 89) but allows for several advantages. The first is that the largest batch size of 50 is reduced to 2 batches of either size 20 or 30. This simulates the effect of having an "original" batch of 50 (or 60) and a "processing" batch size of 20 (or 30), except for the recombination of lots during the The added cost in this simulation is the process. additional set up, but it allows for the succeeding steps to receive the smaller batches at an earlier time, thereby smoothing out the queue sizes and waiting times. second advantage is that it should allow for a more even distribution of lead times among the different types of parts. In the base case, Part Type 1 had a lead time of 8.39 weeks (greater than the required 8 week lead time) while the other 3 types had lead times of 6 weeks, 4.43 weeks, and 4.34 weeks respectively (all less than 8 weeks). We hoped that this new batch size would allow the Type 1 lead time to decrease below 8 weeks and that the increase in Types 3 & 4 lead times would still leave them below 8 weeks. The results were excellent (See Table 4.3.3). To summarize, the distribution of lead times between types was much more even, with the largest average lead time now less than 6 weeks (5.98). In fact, the largest lead time of any batch is now 7.71 weeks so that no batches are now late.

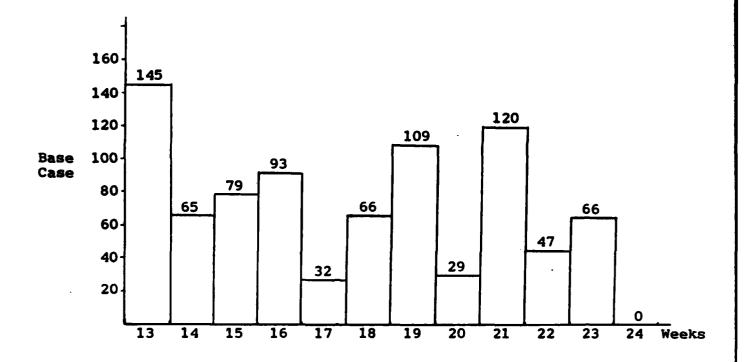
We had hoped that equalization of batch sizes would also produce a more even output rate, a desirable feature according to management. In the base case, there was a large amount of variance betwen weekly outputs depending upon when the lots that started at size 50 would finish. In some weeks, three large batches would complete while in other weeks no large jobs completed. We had hoped that this problem would be improved by the fact that the batches were now more similar in size. The results are presented in Figure 4.3.3. Unfortunately, the fact that the input batches are more equal in size doe not seem to have helped even out the output. The maximum and minimum values of number of units completed per week are slightly improved (139 vs. 145 and 17 vs. 0) but there is still a large degree of variability.

#### BASE CASE VS. EQUALIZATION OF BATCH SIZES

#### WAITING TIME

NODE	•		WAITIN HRS	IG TIME		MAXI	1UM WAI1 HRS	TING TIM	Ε
		BASE	EVEN	INCR	INCR TIMES	BASE	EVEN	INCR	
		CASE	LOT		# OF PASES				
				-0.81	-6.48	22.43	64.70	42.27	
12 WE	ELDER	12.38	6.02	-6.36	-50.88	167.70	115.30	-52.40	
13 LE	EAK TEST	3.45	2.72	-0.73	-6.57	66.51	67.74	1.23	
14 HE	EAT TREAT	0.17	0.71	0.54	0.54	1.33	15.48	14.15	
15 PF	RESS	0.21	0.03	-0.18	-0.36	15.76	1.36	-14.40	
16 AS	SSEMBLE	0.04	0.05	0.01	0.01	0.76	1.26	0.50	
17 F	IXTURE	1.38	0.05	-1.33	-1.33	<b>6</b> 3.76	1.26	-62.50	
18 FC	DRMING	0.02	1.10	1.08	1.08	0.75	63.27	52.5I	
19 AS	SSEMBLE	1.26	0.17	-1.09	-1.09	63.35	2.75	-60.60	•
20 01	IL FILL	2.06	5.72	3.66	3.66	68.19	88.52	20.33	
21 AS	SSEMBLE	1.45	0.00	-1.45	-1.45	65.44	0.00	-65,44	
22 BE	ENCH TEST	1.15	8.67	7.52	15.04	49.98	145.30	95.32	
23 01	VEN		0.00	0.00	0.00	0.00	0.00	0.00	
24 CC	OMPUTER	0.26	0.45	0.19	0.38	17.54	15.50	-1.94	
25 TF	RIMMER	1.65	1.84	0.19	0.19	64.18	66.28	2.10	
26 DF	RIFT RACK	0.75	3.11	2.36	2.36	19.33	89.46	70.13	
5 CC	OLL. NODE	3.81	4.72	0.91	14.56	140.80	120.00	-20.80	•
TC	DTAL				-30.34				

4.3.3



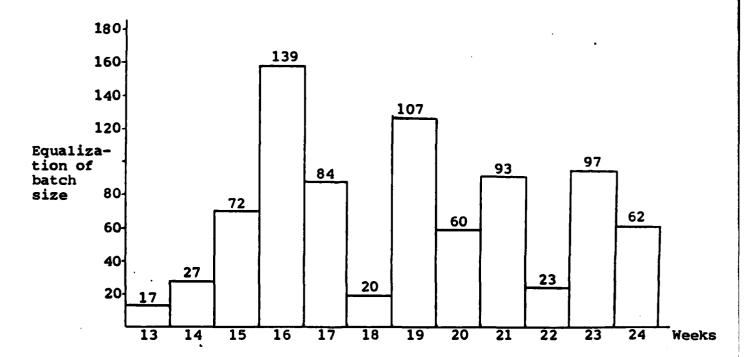


Figure 4.3.3 -Distribution of Weekly Completions-

#### 4.3.4 Acquisition of Bench Test Resources

Our original input was that 8 bench test facilities would be available for the assumed level of production. Subsequent to our first series of analyses, we learned that there were currently only 2 bench test stations available, as the line is not yet up to the capacity which we are simulating. We analyzed the effect of having only 4 bench test stations in the event that the elected not to make the additional capital investment in these facilities. The simulation of the base case with only 4 bench test facilities showed dramatic results. Over the 12 week period from weeks 13 to 24, only 10 batches were able to finish as compared to 50 batches in the base case. During week 24 to 36, 14 batches completed and there was a queue of size 96 and an average waiting time of 166 hours at each arival to the bench test (See Table A4.3.4). This demonstrates the importance of acquiring all 8 bench test units for this level of production.

#### 4.4 Input Variation

Per request of management, we considered the requirements to obtain output of 100 units per week. To achieve this output rate, at the current yields, it was necessary to increase the base case input of 87 per week to a level of 130 units per week, an increase of 50%. For these cases, we input the following quantities of each part type per week:

Type	Quantity
1	<b>75</b>
2	37
3	15
4	3

Due to the larger volume in the system, in order to insure that the process had reached steady state prior to the collection of statistics, we ran the simulation for 36 weeks with new batches entering every week and with statistics collected from weeks 24 to 36.

#### 4.4.1 Base Case Input Increased 50% (No other Changes)

The effects of the increased input highlights how sensitive the process is to the volume of product (See Table A4.4.1). The numbers of lots completed decreased from approximately 50 lots to 38 lots during a 12 week

period. In addition, all output was late. The minimum lead time for each part type was 12.75 weeks, 10.46 weeks, 9.43 weeks, and 9.29 weeks, respectively. The problem is clearly one of a bottleneck at the cleaning equipment. (Note: Average waiting time of 128 hours per cleaning operation and a maximum queue length of 74 batches at the cleaning equipment). Since 9 out of the 16 work stations have average waiting times of less than an hour, we decided that one course of action would be to add an extra server (i.e., wash rack) at the cleaning equipment node rather than running two shifts. Since we did not have any cost figures at our disposal to compare the capital cost of obtaining additional equipment vs running additional shifts, we analyzed the effects of different policies so as to give an indication of the results. It is expected that and would use these results in conjunction with their cost data to determine the optimal course of action.

## 4.4.2 Base Case Increased 50% with 2 Server Facilities at Cleaning Equipment

An additional machine at the cleaning equipment node was successful in reducing both the wait time (3.5 hours) and maximum queue lenth for that node, but the overall problem was not solved (See Table A4.4.2). The net result was that a portion of the backlog of batches that had previously been held up at the cleaning station was now waiting in the queues at the laser welder (Average waiting time 45 hours), the oil fill station (Wait time 85 hours) and the bench test (Wait time 65 hours). There were still no units being completed within the standard lead time of 8 weeks (the shortest lead time of any part type is 9.3 weeks). Since we were faced with a situation where half of the work stations still had average waiting time of less than one hour, we decided to investigate the effects of extra facilities at the oil fill and bench test stations as well as running two shifts on the laser welder.

4.4.3 Base Case Increased 50% with Two Shifts on Laser Welder, 2 Server Facilities at the Cleaning Equipment, 3 Server Facilities at the Oil Fill Station and 12 Servers at the Bench Test

The addition of the extra servers as well as the second shift for the laser welder had positive results (See Table A4.4.3). The average lead time for Part Types 3 and 4 were reduced below 8 weeks (7.58 and 6.29) but the average lead time for Part Types 1 and 2 were still unacceptable at 13.06 and 9.56 weeks, respectively. After

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reviewing the waiting time and maximum queue lenth statistics, it appeared that the process had one remaining bottleneck at the leak test equipment. The rest of the work stations appeared to have reasonable queue lengths and waiting times. To overcome this bottleneck, we investigated the usage of an additional machine.

4.4.4 Base Case Increased 50% with 2 Shifts on the Laser Welder, 2 Server Facilities at the Cleaning Equipment and Leak Test Stations, 3 Server Facilities at the Oil Fill Station, and 12 servers at the Bench Test

Even with the additional server at the leak test station, the results were not as good as we had hoped (See Table A4.4.4). The results are very similar to the Base Case. The average lead times for part types 2,3, and 4 were now below 8 weeks (6.98, 4.58, 3.97) while the average lead time for type 1 (11.87) was in excess of the goal. There were 12 lots, all Type 1, that finished late (after 8 weeks). On a positive note, the production line was now more balanced, in that the largest maximum waiting time at any node was 8.3 hours and there did not seem to be any excess queues. Much like the base case, this suggested that the problem may not be with the makeup of the line but rather the sizes of the batches. Therefore, we decided to even out the batch sizes, much as we did previously with the smaller input case.

#### 4.4.5 Base Case Increased 50% with Even Batch Sizes

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In the previous scenarios with production increased 50% over the base case, the following number of units were input every Monday morning at 8:00 A.M:

Type	Batch Size
1	75
2	37
3	15
4	3

For the even batch size scenarios, the input was changed to repeat the following inputs every two weeks:

Part	Week 1	Week 2
Type	Batch Size	Batch Size
1	30	45
1	30	45
2	37	37
3	30	Ø
4	0	6

4.4.5.1 Base Case Increased 50% with Even Batch Sizes and No Additional Servers

We ran this scenario to compare the even batch case with the original increased input simulation (See Section 4.4.1). We did not expect the unaltered line to be able to handle the increase in input and we were correct (See Table A4.4.5.1). None of the average lead times were less than the required 8 weeks; in fact the smallest average was for Part Type 3 at 10.37 weeks. However, the product flow through the process was improved with smaller bottlenecks at the laser welder (average waiting time of 47.5 hours and maximum queue of 54) and the bench test (waiting time of 36.3 hours and maximum queue of 16). Since the bottlenecks developed at similar locations, we decided to combine the even batch size input with the best case combination of servers discovered under increased input (base case increased 50%) (See Section 4.4.4).

4.4.5.2 Base Case Increased 50% with Even Batch Sizes, 2 Shifts at the Laser Welder, 2 Server Facilities on the Cleaning and Leak Test Stations, 3 Server Facilities for Oil Fill and 12 servers for the Bench Test

The combination of even input batches and additional servers/shifts produced the best results to date (See Table A4.4.5.2). While all four part types now had average lead times below 8 weeks, there were still 8 lots that were late completions. However, these lots were not excessively late (i.e., of the 8 lots that were late, only one was more than .44 weeks overdue). At the same time, there were no bottlenecks in the process. The maximum waiting time was 5.98 hours at the drift rack and the maximum queue length of 14 lots occured at the bench test where the average waiting time was .12 hours. Once again, the even batch sizes improved the process by shortening the lead times.

4.4.5.3 Base Case Increased 50%, Even Batch Sizes, 2 Shifts for the Entire Line

Since cost information for the additional equipment was unavailable, we decided to consider two shift operation for the entire line to compare performance. In the absence of cost information, we will be unable to recommend a specific course of action. Rather, our analysis is designed to provide comparisons between the option of two

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shifts and the best case scenario provided by 1 shift operation with additional servers added.

The two shift results were excellent (See Table A4.4.5.3). For all part types, average lead times were less than the standard of 8 weeks. In fact, no units were late, the maximum lot time completion was only 5.6 weeks. These numbers were anticipated since we doubled the number of worker hours per week and only increased the input by 50% (Note that for even batch sizes with base case input levels, there were no late lots and the largest average lead time was 5.98 weeks). For the given level of input, it would be reasonable to lower the lead times given to customers if there was a competitive advantage in doing so.

The management must consider the advantages of offering earlier deliveries (with a potential savings on inventory costs) vs operating on a two shift basis. Comparison of results is shown in Table 4.4.5.3.

# BASE CASE INPUT INCREASED BY 50% WITH EQUALIZATION OF BATCH SIZES 2 SHIFTS VS INCREASED FACILITIES

#### WAITING TIME

NODE			NG TIME		MAXIN		ING TIME
		HRS	TNOD	THEO TIMES		HRS	
				INCR TIMES			
	LM3L			# OF PASSE	ib CAbb		
11 CLEANING							
12 WELDER							
13 LEAK TEST	0.54	3.97	3.33	29.97	11.04	<b>62.8</b> 3	51.79
14 HEAT TREAT	0.18	0.33	0.15	0.15	1.21	3.63	2.42
15 PRESS	0.25	0.04	-0.21	-0.42	7.46	0.74	-6.73
16 ASSEMBLE	0.05	1.49	1.44	1.44	1.22	64.14	62.92
17 FIXTURE	0.05	0.03	-0.02	-0.02	1.22	0.33	-0.89
18 FORMING	0.04	0.04	0.00	0.00	0.75	0.71	1-12-12
19 ASSEMBLE	0.26	1.22	0.95	0.94	8.40	15.49	<b>E</b> 00
20 DIL FILL	11.83	0.38	-11.45	-11.45	80.32	18.99	-61.33
21 ASSEMBLE	0.06	3.06	3.00	3.00	2.11	63. <b>3</b> 9	61.78
22 BENCH TEST	.00	0.12	0.12	0.24	0.52	16.26	15.74
23 OVEN			0.00	0.00	0.00	0.00	0.00
24 COMPUTER	0.09	0.62	0.53	1.06	2.76	16.73	13.97
25 TRIMMER	0.42	0.74	0.32	0.32	8.37	15.74	7.27
26 DRIFT RACK				-7.67			
5 COLL. NODE	5.91	11.60	5.70	91.12	87.68	141.10	53.42
TOTAL				110.06			

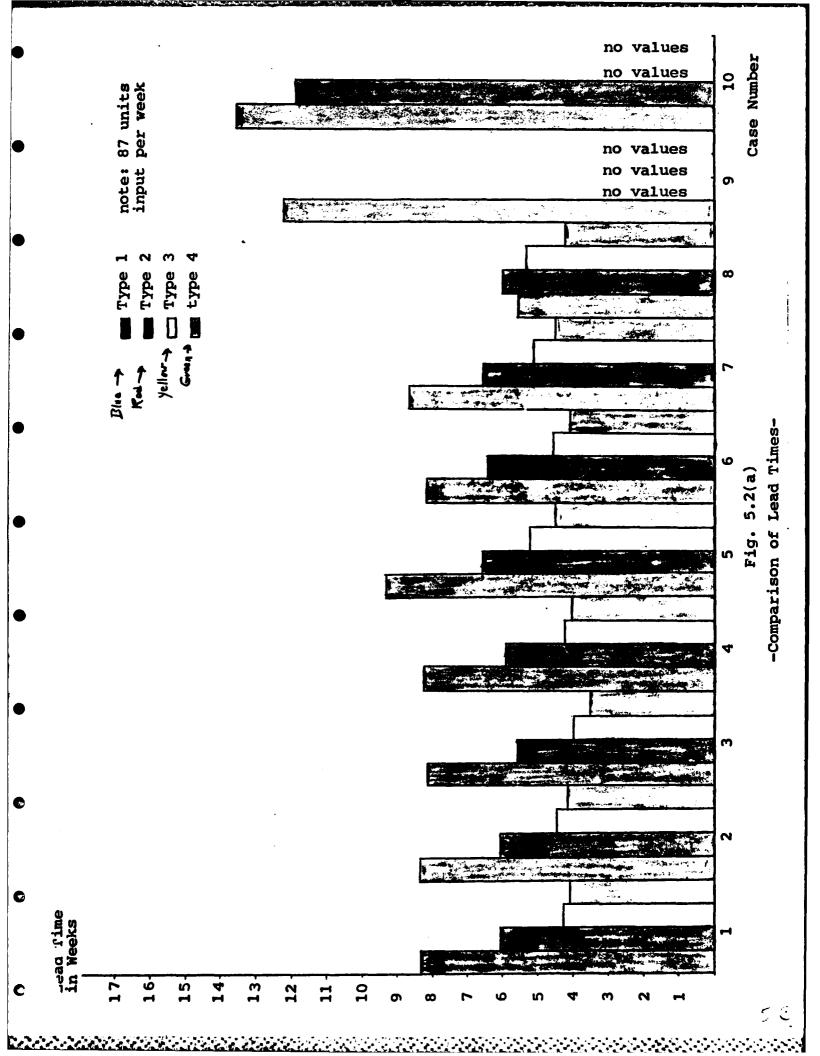
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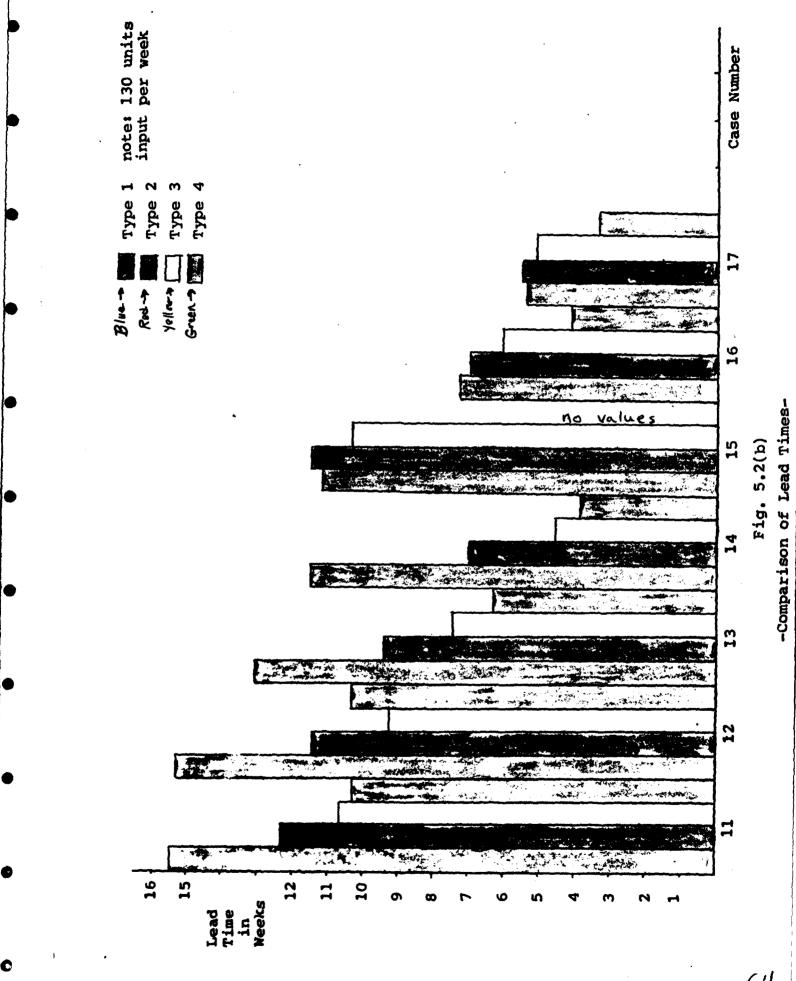
#### 5.0 RESULTS

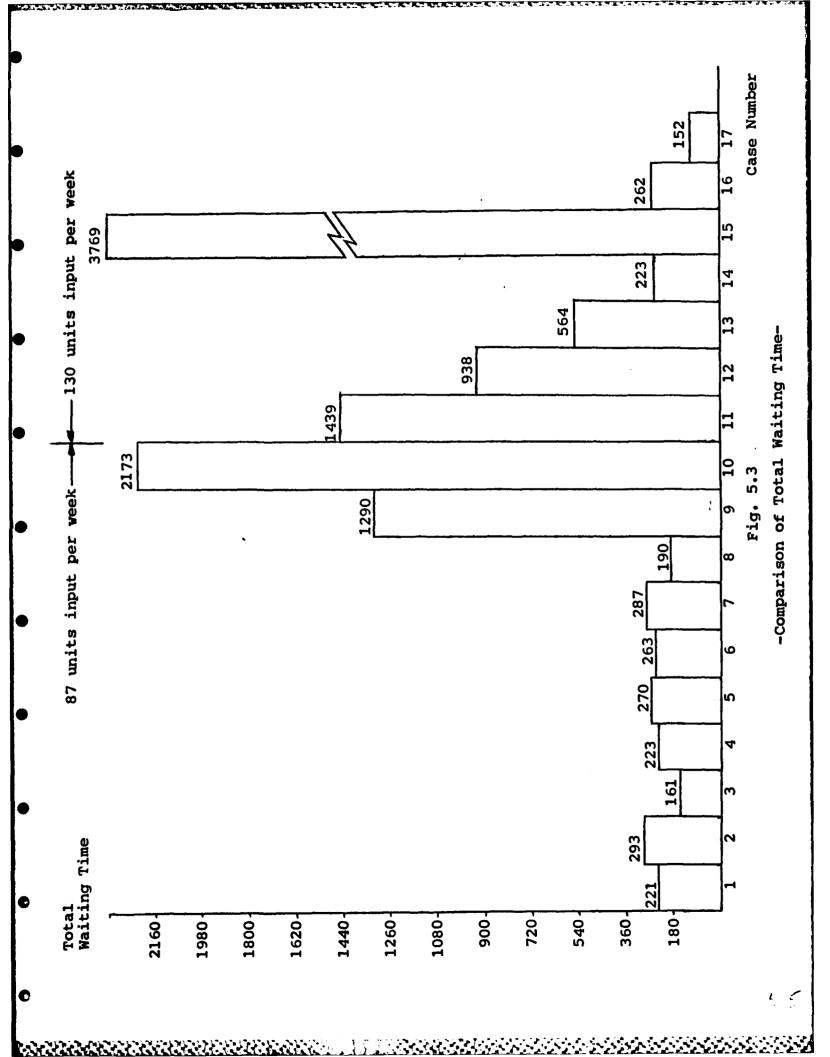
When we were developing a summary of results we were faced with a trade off. The most accurate comparison between cases would have to include an accounting for the different number of units completing between cases. We considered such aggregate ratios as "average lead time per average number of units completed" and "average waiting time per average number of units completed". While the ratios offer better comparisons, the numbers are not of much use to management. An average lead time per unit of 35.8 versus 50.7 is nice, but what does it mean? For this reason we decided to summarize the following measurements: comparison of lead times (See Fig. 5.2), comparison of total waiting time (See Fig. 5.3.), comparison of number of batch completions (See Fig. 5.4), and comparison of percent of batches late (See Fig. 5.5). By separating the cases into two groups, 87 versus 130 units input per week, we have been able to overcome most of the variance in number units completing, thereby allowing for direct comparisons of lead time, waiting time, etc. Since the yields/percent repairable are held constant across cases, these four categories supply management with the most relevant data (more detailed comparisons are included in Section 4). For an index to case numbers, refer to Section 5. 1.

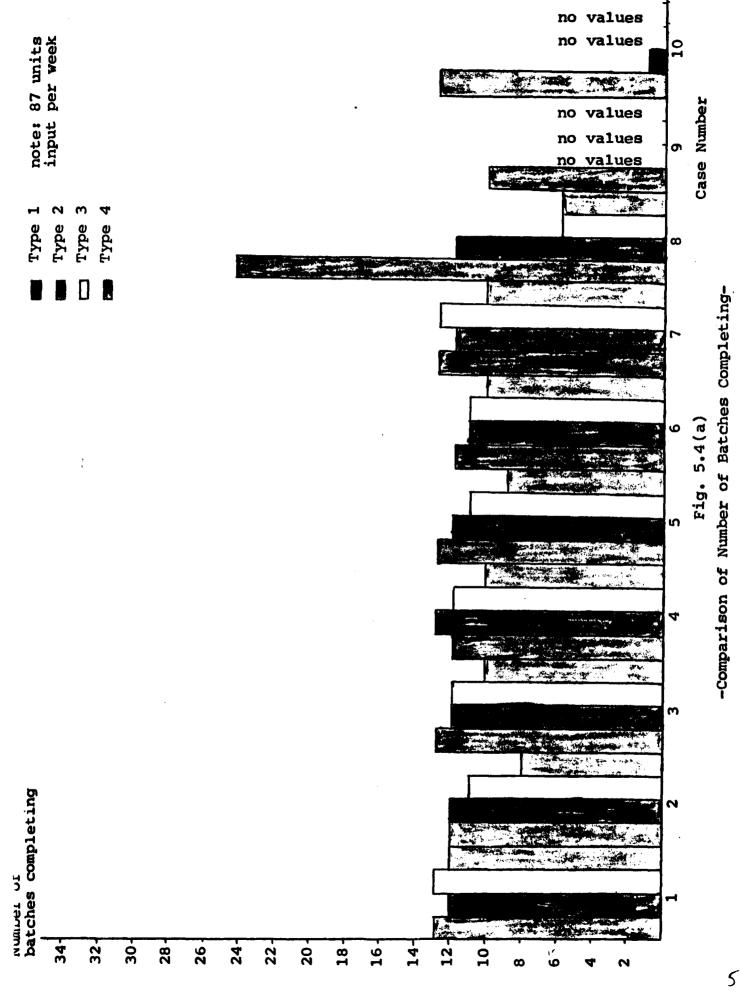
#### 5.1 Index To Case Numbers

- Case 1: Base Case
- Case 2: FIFO Case
- Case 3: Critical ratio with 2 shifts on the laser welder
- Case 4: FIFO with 2 shifts on laser welder
- Case 5: Yield improvement to 90% at bench test step 43
- Case 6: Yield improvement to 90% at NGT computer steps 41 and 47
- Case 7: 100% labor efficiency case
- Case 8: Equalization of batch sizes
- Case 9: Base case with 4 bench test facilities (24 weeks)
- Case 10: Base case with 4 bench test facilities (36 weeks)
- Case 11: Base case input increased by 50%, 1 shift for entire line
- Case 12: Base case input increased by 50%, extra server facility at cleaning equipment
- Case 13: Base case input increased by 50%, 2 shifts on laser welder and extra facilities at cleaning equipment, oil fill, and bench test
- Case 14: Base case input increased by 50%, 2 shifts on laser welder, and extra facilities at cleaning equipment, leak test, oil fill, and bench test
- Case 15: Base case input increased by 50% with equalization of batch size (no additional servers)
- Case 16: Base case input increased by 50%, with equalization of batch size and 2 shifts at the laser welder, and extra facilities at the cleaning equipment, leak test, oil fill, and bench test
- Case 17: Base case input increased by 50%, with equalization of batch size and 2 shifts for the entire line



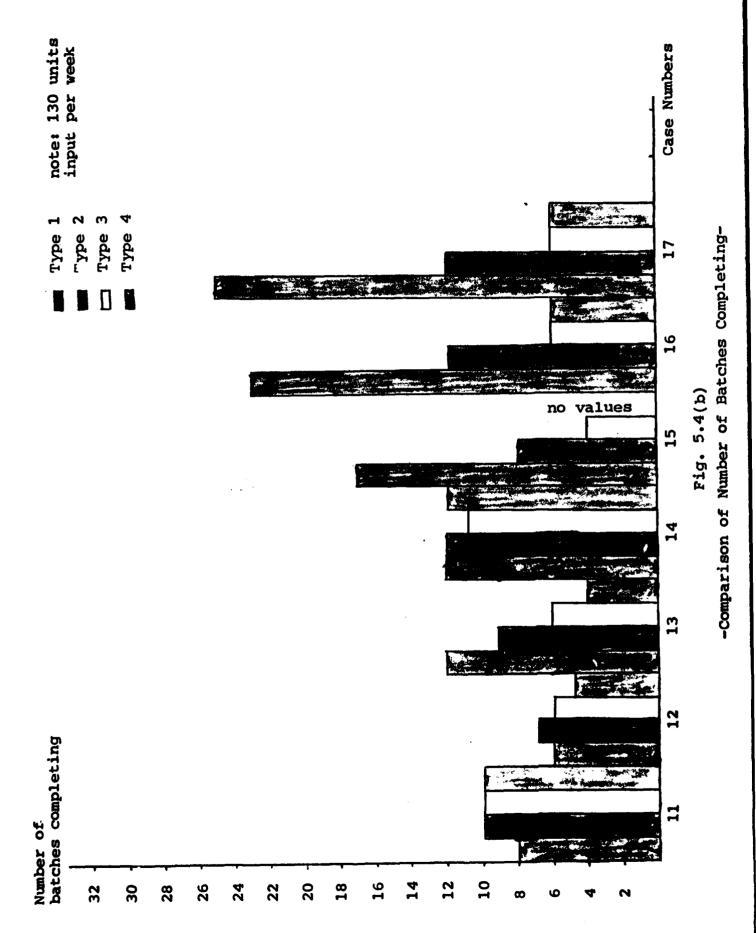




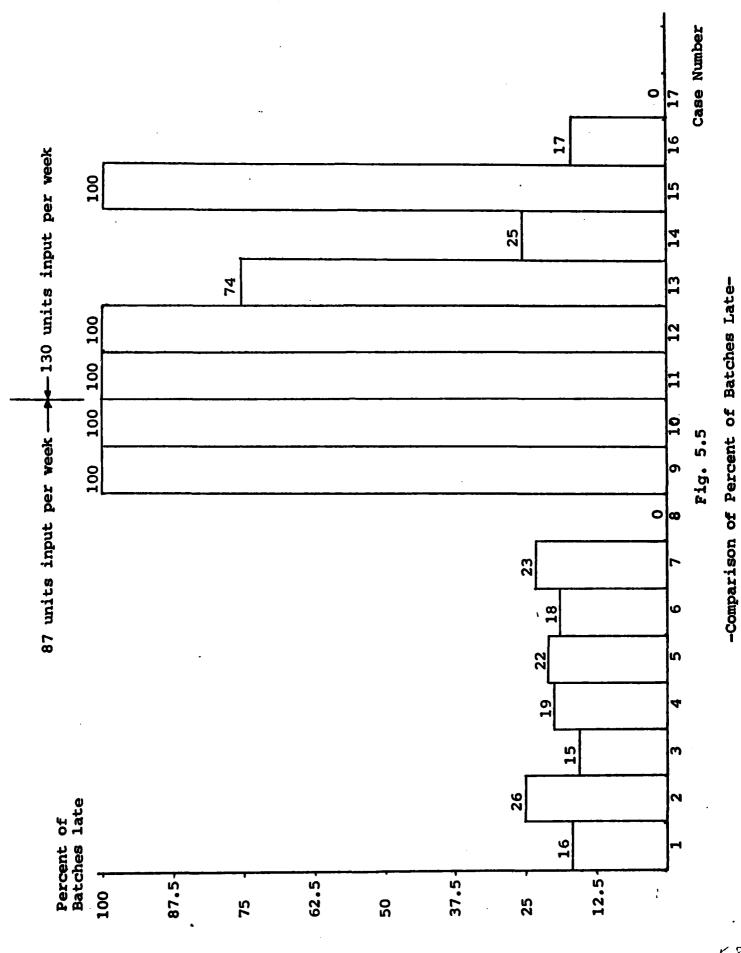


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5.6



5.7



#### 6.0 CONCLUSIONS AND RECOMMENDATIONS

At the onset of this project we were very concerned about the ability of the production process to produce at a high enough yield to be economically feasible. It was very disconcerting to have production steps with yields of 50%, 70%, and 75%. Even the welder, with a yield of 99%, seemed to be a problem since it was required 8 times in the process for a net yield of 92%. In fact we were very surprised when we ran the base case and discovered the overall process yield to be so high. The explanation for this was discussed in Section 4.3.1 and concerns the definition of the term yield as we report it and the combination of yield and % repairable as initially developed with for completing data input forms.

While the yields were higher than expected, the lead times were disappointing. Even with a 100% yield at each step of the process, a large percentage of Part Type 1 lots were finishing late. Likewise, when worker efficiency was raised to 100% the lead times still remained too high. A method of reducing lead times was found through the equalization of batch sizes. The concept of "processing batches" or the equalization of batch size input offer alternative methods of reducing lead time through reduction of batch sizes at individual queues (See Section 4.3.3 for further discussion). These methods prevent the large lot sizes from causing a bottleneck at one location while the subsequent location may be idle.

- 6.1 CONCLUSIONS/RECOMMENDATIONS when the line is operating with an input rate of approximately 85 units per week
- 1. Maintain batch integrity for repairables, i.e., Hold all lots until repair work catches up.
- 2. Use the critical ratio priority for selecting the next lot to be serviced from the queue
- 3. If adopts its original policy and assumptions as detailed in Section 3.2, the following is anticipated:

  Average Lead Time

	··· <b>-</b> ·	
Part Type	Batch Quantity	Lead Time Weeks
1	50	8.39
2	25	6.01
3	10	4.44
4	2	4.35

Overall average process yield is 79.06%.

3. If me hopes to produce 87 units per week according to the breakdown supplied, they will need to supply the following material to the system:

	Material Requirements	
Part Type	Output	Input
1	- 50	63
2	25	31
3	10	14
4	2	3

#### 3. Batch Size:

0

Improved performance can be obtained through equalization of batch sizes. Depending upon the requirements for materials control, consideration should be given to the implementation of a processing batch system or a system which evens out the input batch size by combining small lots (run every other week) and splitting larger lots up into smaller jobs

- 4. Attempts to increase worker efficiency yields/\* repairables at specific locations will not greatly improve throughput
- 6.2 CONCLUSIONS/RECOMMENDATIONS when the line is operating with an input rate of approximately 130 units per week
- 1. Maintain batch integrity for repairables
- Use the critical ratio priority for selecting the next lot to be serviced
- 3. Batch Size: Depending upon the requirements for materials control, consider the implementation of a processing batch system or even out the input batch sizes
- 4. Attempts to increase worker efficiency or individual yields/% repairables will not greatly improve throughput
- 5. Using the results of our simulation scenarios combined with the costs of adding additional servers or running additional shifts, the following alternatives need to be examined:
- a. Two shifts vs. additional facilities (Cleaning, Leak Test, Oil Fill, Bench Test) along with 2 shifts on the laser welder (See Section 4.4.4 and 4.4.5.2)
  - b. Decrease in the quoted lead time to six weeks

APPENDIX A

CASE RESULTS

#### APPENDIX A

#### Index To Case Numbers

- Case 1: Base Case
- Case 2: FIFO Case

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- Case 3: Critical ratio with 2 shifts on the laser welder
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- Case 16: Base case input increased by 50%, with equalization of batch size and 2 shifts at the laser welder, and extra facilities at the cleaning equipment, leak test, oil fill, and bench test
- Case 17: Base case input increased by 50%, with equalization of batch size and 2 shifts for the entire line

## PROCESSING PRIORITY RULES (a) CASE 2: FIFO CASE

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAX ÌMUM WEEKS	NUMBER (	DF LOTS LATE
1	50	8.62	0.55	7.57	9.58	12	11
2	25	6.07	0.50	5.42	6.71	12	0
3	10	4.60	0.42	4.14	5.32	11	O
4	2	4.34	0.46	3.58	5.16	8	0
WEIGHTED	AVERAGE	7.32					

#### YIELDS

PART	BATCH		STANDARD
TYPE	QUANTITY		DEVIATION
1	10	83.50	6.61
2		80.00	7.03
3		81.82	13.28
. 4	2	75.00	26.73

82.11

#### WAITING TIME

WEIGHTED AVERAGE

NODE DESCRIPTION NO	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11 CLEANING EQUIP	1	5.09	8.59	66.47	40.72
12 LASER WELDER	1	13.77	16.01	70.41	110.16
13 LEAK TESTER	1	5.34	13.64	<b>68.</b> 15	48.06
14 HEAT TREAT EQUIP	1	0.46	2.20	15.29	0.46
15 PRESS	1 .	0.76	6.61	63.77	1.52
16 ASSEMBLE	1	3.93	10.66	64.55	3.93
17 FIXTURE	1	0.71	2.27	15.36	0.71
18 FORMING EQUIP	. 1	0.01	0.05	0.27	0.01
19 ASSEMBLE	1	1.39	9.17	64.91	1.39
20 DIL FILL	2	3.60	14.61	72.70	3.60
21 ASSEMBLE	2	0.00	0.00	0.00	0.00
22 BENCH TEST	8	0.37	2.51	19.32	0.74
23 OVEN	6	0.00	0.00	0.00	0.00
24 NGT COMPUTER	1	0.60	2.84	16.10	1.20
25 LASER TRIMMER	1	1.52	9.63	64.66	1.52
26 DRIFT RACK	1	0.07	0.44	2.86	0.07
5 COLLECTION NODE	1	4.93	17.22	138.70	78.88

TOTAL 292.97

#### PROCESSING PRIORITY RULES (b) CASE 3: CR WITH 2 SHIFTS ON LASER WELDER

#### LEAD TIME

PART TYPE	BATCH		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER COMPLETE	OF LOTS LATE
1	50	8.13	0.65	7.47	9.46	13	7
2	25	5.67	0.71	4.57	6.61	12	0
3	10	4.07	0.44	3.33	4.75	12	0
4.	2	3.75	0.48	3.28	4.33	10	0

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATIO
1	50	82.31	5.94
2	25	81.33	3.94
3	10	77.50	14.22
4	2	45.00	24.15

WEIGHTED AVERAGE 81.08

WEIGHTED AVERAGE 6.85

#### WAITING TIME

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	2.80	5.12	22.30	22.40
12	LASER WELDER	1	1.66	1.96	11.28	13.28
13	LEAK TESTER	1	6.47	12.02	64.22	58.23
14	HEAT TREAT EQUIP	1	1.19	3.79	15.79	1.19
15	PRESS	1	0.08	0.17	0.67	0.16
16	ASSEMBLE	1	0.17	0.40	2.19	0.17
. 17	FIXTURE	1	0.85	3.19	15.76	0.85
18	FORMING EQUIP	· 1	0.01	0.04	0.31	0.01
19	ASSEMBLE	1	0.39	2.24	16.57	0.39
20	OIL FILL	2	7.89	22.66	100.30	7.89
21	ASSEMBLE	2	0.61	2.42	10.72	0.61
22	BENCH TEST	8	0.88	5.33	47.30	1.76
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	0.50	2.62	20.26	1.00
25	LASER TRIMMER	1	0.45	2.17	15.21	0.45
26	DRIFT RACK	1	0.00	0.00	0.00	0.00
5	COLLECTION NODE	1	3.01	14.14	139.80	52.96
	TOTAL					161.35

#### PROCESSING PRIORITY RULES (c) CASE 4: FIFO CASE WITH 2 SHIFTS ON WELDER

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS		NUMBER OF COMPLETE	LATE
1	50	8.61	1.04	7.44	11.33	12	9
2	25	5.92	0.57	4.71	6.48	13	O
3	10	4.27	0.55	3.43	5.17	12	0
4	2	4.12	0.41	3.29	4.43	10	O

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATIO
1	50	85.50	7.04
2	25	80.00	8.33
3	10	73.33	11.55
4	2	80.00	25.82

WEIGHTED AVERAGE 82.39

WEIGHTED AVERAGE 7.23

#### WAITING TIME

NODE NO	DESCRIPTION	NO. OF A		STANDARD DEVIATION	MAXIMUM TIME HRS	TOTAL TIME
1 1	CLEANING EQUIP	1	3.21	8.38	65.70	25.68
	LASER WELDER	1	2.19	2.12	10.87	17.52
	LEAK TESTER		8.64	· · · · · · · · · · · · · · · · · · ·	64.58	77.76
<del>-</del> -	HEAT TREAT EQUIP	1	0.43		15.29	
	PRESS	ī		0.05	0.21	0.04
<del>-</del> -	ASSEMBLE	1	5.53		64.58	5.53
	FIXTURE	1	4.90		64.55	4.90
	FORMING EQUIP	1		0.29	1.57	0.08
-	ASSEMBLE	1 .	0.74			0.74
	OIL FILL	2	4.68		89.99	6.68
	ASSEMBLE	2		2.16	10.54	0.53
	BENCH TEST	8	2.28		67.60	4.56
	DVEN	6	0.00		0.00	0.00
	NGT COMPUTER	ī	0.51		17.24	1.02
25	LASER TRIMMER	1	0.12		3.35	0.12
	DRIFT RACK	1	2.53		80.19	2.53
	COLLECTION NODE	ī	4.67			
، ط جب من برد ۱۹۰۰ ک	TOTAL.					222.84

## CASE 5: YIELD IMPROVEMENT TO 90% AT STEP 43 (BENCH TEST)

#### LEAD TIME

PART TYPE	BATCH QUANTITY	— — —	STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER (	DF LOTS LATE
1	50	9.30	1.24	7.61	11.30	13	10
2	25	6.67	0.59	5.60	7.74	12	0
· 3	10	5.22	0.75	4.31	6.43	11	0
4	2	4.75	0.56	4.15	5.59	9	0

WEIGHTED AVERAGE 7.97

#### YIELDS

PART	BATCH		STANDARD DEVIATION
1	50	85.23	6.19
2	25	82.33	7.71
3	10	73.64	11.20
4	2	61.11	22.05

WEIGHTED AVERAGE 82.51

#### WAITING TIME

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	5.78	14.29	71.51	46.24
12	LASER WELDER	1	10.34	18.82	159.90	82.72
13	LEAK TESTER	1	4,36	11.70	89.44	39.24
14	HEAT TREAT EQUIP	1	0.47	2.20	15. <b>i</b> 7	0.47
15	PRESS	1	0.24	1.69	16.27	0.48
. 16	ASSEMBLE	1	1.77	9.70	<b>65.</b> 03	1.77
17	FIXTURE	1	0.08	0.23	1.24	0.08
18	FORMING EQUIP	1	0.33	2.13	15.36	0.33
19	ASSEMBLE	1	0.09	0.26	1.02	0.09
20	OIL FILL	2	0.34	12.18	71.85	0.34
21	ASSEMBLE	2	1.02	3.83	18.61	1.02
22	BENCH TEST	8	12.28	32.92	282.50	24.56
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	1.39	7.09	64.02	2.78
25	LASER TRIMMER	1	0.17	0.37	1.44	0.17
26	DRIFT RACK	1	10.28	. 25.53	118.50	10.28
5	COLLECTION NODE	1	3.76	15.73	140.80	60.16

TOTAL 270.73

#### CASE 6: YIELD IMPROVEMENT TO 90% AT NGT COMPUTER (STEPS 41 & 47)

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER C	LATE
1	<b>5</b> 0	8.28	0.52	7.59	9.14	12	8
2	25	6.16	0.50	5.45	7.19	11	0
3	10	4.86	0.65	3.76	5.61	11	0
4	2	4.27	0.56	3.31	5.16	10	0

WEIGHTED AVERAGE 7.19

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
	-	07.47	
1	. 50	83.17	6.12
2	25	83.27	7.12
3	10	67.27	19.54
4	2	75.00	26.35

WEIGHTED AVERAGE 81.18

#### WAITING TIME

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	3.81	9.70	90.35	30.48
12	LASER WELDER	1	17.74	36.08	340.80	141.92
13	LEAK TESTER	1	4.30	11.77	89.04	38.70
14	HEAT TREAT EQUIP	1	0.13	0.27	0.90	0.13
15	PRESS .	. 1	0.07	0.18	1.04	0.14
16	ASSEMBLE	1	0.38	2.24	15.66	0.38
17	FIXTURE	1	0.06	0.17	0.79	0.06
18	FORMING EQUIP	1	0.02	0.08	0.52	0.02
19	ASSEMBLE	1	0.30	0.64	2.38	0.30
20	OIL FILL	2	0.70	20.07	94.17	0.70
21	ASSEMBLE	2	0.12	0.51	2.82	0.12
22	BENCH TEST	8	0.94	6.36	65.31	1.88
23	OVEN	6	0.00	. 0.00	0.00	0.00
24	NGT COMPUTER	1	0.29	1.76	17.16	0.58
25	LASER TRIMMER	1	0.51	2.45	27.15	0.51
26	DRIFT RACK	1	0.00	0.00	0.00	0.00
5	COLLECTION NODE	1	2.98	11.11	95.63	47.68

TOTAL

263.60

#### CASE 7: 100% LABOR EFFICIENCY CASE

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER OF COMPLETE	LOTS
1	50	8.57	0.94	6.44	10.29	13	11
2	25	6.47	0.85	4.44	7.60	12	0
3	10	5.07	0.76	4.30	6.61	13	0
4	2	4.60	0.71	3.58	5.44	10	0

WEIGHTED AVERAGE 7.47

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
1	50	82.77	4.87
2	25	81.67	5.24
3	10	73.85	20.63
4	2	75.00	26.35

WEIGHTED AVERAGE 81.25

#### WAITING TIME

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	2.91	7.51	70.73	23.28
12	LASER WELDER	1	12.03	25.68	261.00	96.24
13	LEAK TESTER '	1	3.91	9.31	70.63	35.19
14	HEAT TREAT EQUIP	1	0.12	0.26	1.32	0.12
15	PRESS	1	0.52	2.74	15.80	1.04
16	ASSEMBLE	1	0.06	0.19	1.01	0.06
17	FIXTURE	1	0.08	0.34	2.21	0.08
18	FORMING EQUIP	1	0.04	0.16	0.83	0.04
19	ASSEMBLE	1	0.17	0.54	3.28	0.17
20	OIL FILL	2	6.99	19.48	88.07	6.99
21	ASSEMBLE	2	1.86	9.90	66.88	1.86
22	BENCH TEST	8	4.70	16.85	101.60	9.40
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	0.50	2.27	15.90	1.00
25	LASER TRIMMER	1	0.06	0.26	1.30	0.06
26	DRIFT RACK	1	3,30	17.01	113.00	3.30
5	COLLECTION NODE	1	6.81	20.97	163.20	108.96

TOTAL 287.79

#### CASE 8: EQUALIZATION OF BATCH SIZES

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM • WEEKS	NUMBER COMPLETE	OF LOTS LATE
1	25	5.63	0.99	4.43	7.71	24	0
2	25	5.98	0.83	4.57	7.46	12	0
3	20	5.28	0.78	4.43	6.46	6	0
4	4	4.27	0.76	3.29	5.17	. 6	• •

WEIGHTED AVERAGE 5.58

WEIGHTED AVERAGE 76.24

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
1	25	80.00	10.86
2	25	79.67	6.26
3	20	71.67	14.02
4	4	54.17	24.58
	-•		

WAITING TIME

C

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	1.45	6.88	64.70	11.60
12	LASER WELDER	1	6.02	12.51	115.30	48.16
13	LEAK TESTER	1	2.72	9.25	67.74	24.48
14	HEAT TREAT EQUIP	1	0.71	3,11	15.48	0.71
15	PRESS	1	0.03	0.15	1.36	0.06
16	ASSEMBLE	1	0.05	0.19	1.26	0.05
17	FIXTURE	1	0.05	0.19	1.26	0.05
18	FORMING EQUIP	1	1.10	8,24	63.27	1.10
19	ASSEMBLE	1	0.17	0.45	2.75	0.17
20	OIL FILL	2	5.72	15,87	88.52	5.72
21	ASSEMBLE	2	0.00	0.00	0.00	0.00
22	BENCH TEST	8	8.67	25.79	145.30	17.34
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	. 0.45	2.16	15.60	0.90
25	LASER TRIMMER	1	1.84	9.52	66.28	1.84
26	DRIFT RACK	1	3.11	13,51	89.46	3.11
5	COLLECTION NODE	1	4.72			75.52

TOTAL A4.3.3

190.81

# CASE 9: BASE CASE WITH 4 BENCH TEST FACILITIES (24 WEEKS)

#### LEAD TIME

C

PART TYPE	BATCH QUANTITY	•	STANDARD DEVIATION			NUMBER OF	F LOTS LATE
1 2 3 4	50 25 10 2	12.08	1.55 - - -	9.32 - - -	13.72 - - -	10 0 0 0	10

WEIGHTED AVERAGE 6.94

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
1	50	83.40	11.08
2	25	-	-
3	10	_	-
4	2	_	-

WEIGHTED AVERAGE 47.93

#### WAITING TIME

NODE DESCR		. OF LITIES		STANDARD DEVIATION		TOTAL TIME
11 CLEAN	ING EQUIP	1	3.68	8.55	0.00	71.32
12 LASEF	R WELDER	1	9.66	16.71	0.00	96.10
13 LEAK	TESTER	1	2.73	6.83	0.00	68.10
14 HEAT	TREAT EQUIP	1	0.77	3.14	0.00	15.79
15 PRESS	3	1	0.21	1.57	0.00	15.34
16 ASSEN	1BLE	1	1.42	9.31	0.00	63.86
17 FIXTL	JRE .	1	0.08	0.24	0.00	1.23
18 FORMI	ING EQUIP	1	0.01	0.05	0.00	0.32
19 ASSEM	1BLE	1	0.04	0.31	0.00	2.15
20 DIL F	FILL	2	4.19	16.19	0.00	69.45
21 ASSEN	1BLE	2	0.02	0.18	0.00	1.22
22 BENCH	1 TEST	4	115.40	120.50	0.00	503.30
23 OVEN		6	0.00	0.00	0.00	0.00
24 NGT 0	COMPUTER	1	0.04	0.17	0.00	0.83
25 LASEF	RTRIMMER	1	0.04	0.13	0.00	0.45
26 DRIFT	r RACK	1	2.16	6.83	0.00	21.61
5 COLLE	CTION NODE	1	6.03	11.08	0.00	359.10

TOTAL 1290.17

# CASE 10: BASE CASE WITH 4 BENCH TEST FACILITIES (36 WEEKS)

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION			NUMBER COMPLETE	OF LOTS LATE
1	50	13.80	2.56	9.72	17.60	13	13
2	25	11.76	0.00	11.76	11.76	1	1
3	10	-	_			0	
_4	2	-	_	-	<del>-</del> .	0	

WEIGHTED AVERAGE 11.31

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
1	50	80.92	11.82
2	25	80.00	0.00
3	10	-	_
4	2	_	_

WEIGHTED AVERAGE 69.49

#### · WAITING TIME

NODE NO	DESCRIPT	, NO. OF FACILITIE		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	4.72	11.86	0.00	71.89
12	LASER WELDER	1	12.04	22.89	0.00	161.90
13	LEAK TESTER	1	4.31	10.08	0.00	66.57
14	HEAT TREAT EQUIP	1	0.46	2.28	0.00	15.80
15	PRESS	1	0.19	1.62	0.00	15.78
16	ASSEMBLE	1	0.05	0.17	0.00	0.92
17	FIXTURE	1	0.08	0.36	0.00	2.14
18	FORMING EQUIP	1	0.03	0.11	0.00	0.72
19	ASSEMBLE	1	0.28	0.78	0.00	4.12
20	OIL FILL	2	15.34	30.24	0.00	114.90
21	ASSEMBLE	2	3.26	14.14	0.00	70.24
22	BENCH TEST	4	166.80	229.40	0.00	1055.00
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	0.87	3 <b>.8</b> 0	0.00	17.45
25	LASER TRIMMER	1	0.07	0.23	0.00	0.81
26	DRIFT RACK	1	14.06	44.47	0.00	140.60
5	COLLECTION NODE	1	6.03	28.57	0.00	434.30

TOTAL 2173.14

## CASE 11: BASE CASE INPUT INCREASED BY 50% 1 SHIFTS FOR THE ENTIRE LINE

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER (	DF LOTS LATE
1	75	15.50	1.58	12.76	17.33	8	8
2	37	12.23	1.50	10.46	15.14	10	10
3	15	10.61	0.94	9.43	11.75	10	10
4	3	10.23	0.65	9.29	11.32	10	10

WEIGHTED AVERAGE 13.88

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
		•	
1	75	81.00	6.44
2	37	78.92	13.35
3	15	·80.00	19.37
4	3	60.00	26.29

WEIGHTED AVERAGE 79.81

#### WAITING TIME

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		
11	CLEANING EQUIP	1	128.00	292.20	1275.00	1024.00
12	LASER WELDER	1	14.70	26.15	149.10	117.60
13	LEAK TESTER	1	8.29	18.21	118.80	74.61
14	HEAT TREAT EQUIP	1	0.50	2.69	15.24	0.50
15	PRESS	1	0.03	0.12	0.69	0.06
· 16	ASSEMBLE	1	0.24	0.60	3.02	0.24
17	FIXTURE	1	0.74	2.68	16.02	0.74
18	FORMING EQUIP	1	0.03	0.12	0.71	0.03
19	ASSEMBLE	1	0.85	2.80	16.62	0.85
· 20	OIL FILL	2	39.57	61.54	238.50	<b>39.5</b> 7
21	ASSEMBLE	2	1.42	5.07	22.83	1.42
22	BENCH TEST	8	7.04	16.89	94.72	14.08
23	OVEN	. 6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	0.66	2.34	17.26	1.32
25	LASER TRIMMER	1	0.18	0.78	4.04	0.18
26	DRIFT RACK	1	19.23	38.62	139.20	19.23
5	COLLECTION NODE	1	9.09	29.63	191.80	145.36

TOTAL 1439.79

## CASE 12: INPUT INCREASED BY 50%, EXTRA FACILITY AT CLEANING EQUIP.

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER OF COMPLETE	LOTS LATE
1	75	15.42	2.00	12.46	18.46	- <b></b> 6	6
2	37	11.48	1.01	9.71	12.58	7	. 7
3	15	9.30	0.35	8.62	9.58	6	6
4	3	10.52	0.95	9.44	6.36	5	5
WEIGHTED	AVERAGE	13.48					

#### YIELDS

	PART	BATCH		STANDARD
•	TYPE	QUANTITY	YIELD %	DEVIATION
	1	75	84.44	E 00
	_			5.82
	2	37	88.03	8.67
	3	15	75.56	10.89
	4	3	53.33	29.81

#### WAITING TIME

WEIGHTED AVERAGE 83.72

TOTAL

NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	2	3.49	9.21	64.28	27.92
12	LASER WELDER	1	45.60	99.89	916.60	364.80
13	LEAK TESTER	1	14.02	28.99	215.10	126.18
	HEAT TREAT EQUIP	1	0.05	0.16	0.83	0.05
15	PRESS	1	1.15	7.69	. 44.00	2.30
	ASSEMBLE	1	1.83	10.67	64.06	1.83
. 17	FIXTURE	. 1	0.11	0.38	2.01	0.11
18	FORMING EQUIP	1	0.05	0.22	1.26	0.05
19	ASSEMBLE	1	0.15	0.46	2.20	0.15
20	OIL FILL	. 2	84.57	128.60	599.40	84.57
21	ASSEMBLE	2	0.82	3.50	19.88	0.82
22	BENCH TEST	8	64.57	115.20	692.40	129.14
23	OVEN	٠ 6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	0.87	3.16	17.39	1.74
25	LASER TRIMMER	1	2.79	11.99	45.80	2.79
26	DRIFT RACK	1	4.44	13.75	52.28	4.44
5	COLLECTION NODE	1	11.95	43.20	337.00	191.20

938.09

A4.4.2

# CASE 13: INPUT INCREASED BY 50%, 2 SHIFTS ON LASER WELDER AND EXTRA FACILITIES AT CLEANING EQUIP., OIL FILL AND BENCH TEST

#### LEAD TIME

PART BATCH TYPE QUANTITY	AVERAGE ST WEEKS DE		MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER O	F LOTS LATE
1 75 2 37 3 15	13.06 9.56 7.58	0.90 1.06 1.15	11.71 8.18 6.33	14.19 11.18 9.46	12 9 6	12 9 2
4 3 WEIGHTED AVERAGE	6.29 11.28	0.48	5.31	6.76	4	0

#### YIELDS

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION
1 2 3 4	75 37 15	81.33 78.38 91.11 66.67	6.85 8.55 5.44 38.49
WEIGHTED	AVERAGE	81.28	

#### WAITING TIME

TOTAL

NODE NO	DESCRIPT	NO. OF FACILITIES	TIME	STANDARD DEVIATION	TIME	TOTAL
			HRS		HRS	TIME
11	CLEANING EQUIP	2	5.60	14.88	97.97	44.80
12	LASER WELDER	1		8.59	80.90	34.08
13	LEAK TESTER	1	39.37	101.60	1250.00	354.33
14	HEAT TREAT EQUIP	· 1	0.40	2.35	16.27	0.40
15	PRESS	1	0.09	0.36	2.19	0.18
16	ASSEMBLE	1	0.83	3.33	16.02	0.83
17	FIXTURE	1	1.10	3.59	17.04	1.10
18	FORMING EQUIP	1	0.00	0.00	0.00	0.00
19	ASSEMBLE	1	0.18	0.73	4.25	0.18
20	OIL FILL	3	0.47	2.82	17.64	0.47
21	ASSEMBLE	2	0.81	3.74	20.92	0.81
22	BENCH TEST	12	0.00	0.00	0.00	0.00
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	1.17	7.72	64.93	2.34
25	LASER TRIMMER	1	1.82	10.74	<b>65.</b> 36	1.82
26	DRIFT RACK	1	9.29	22.55	77.64	9.29
5	COLLECTION NODE	1	7.14	26.50	185.00	114.24

3**54.87** 

A4.4.3

#### CASE 14: INPUT INCREASED BY 50%, 2 SHIFTS ON LASER WELDER AND EXTRA FACILITIES AT CLEANING EQUIP., LEAK TESTER, OIL FILL AND BENCH TEST

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER COMPLETE	OF LOTS LATE
1	75	11.87	0.91	10:61	13.18	12	12
2	37	6.98	0.38	6.33	7.47	12	0
3	15	4.58	0.33	4.16	5.18	11	0
4	3	3.97	0.47	3.29	4.73	12	0
WEIGHTED	AVERAGE	9.45					

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
1	75	82.89	6.68
2	37	79.73	4.96
• 3	15	76.97	10.90
4	3	75.00	<b>25.</b> 13

WEIGHTED AVERAGE 81.13

TOTAL

G

#### WAITING TIME

NODE NO	DESCRIPT	NO. OF FACILITIES	AVERAGE S TIME HRS	STANDARD DEVIATION	MAXIMUM TIME HRS	TOTAL TIME
11	CLEANING EQUIP	2	3.67	7.75	64.57	29.36
12	LASER WELDER	1	4.59	8.70	66.98	36.72
13	LEAK TESTER	2	4.46	10.83	62.99	40.14
14	HEAT TREAT EQUIP	1	0.22	0.63	3.09	0.22
· 15	PRESS	1	0.10	0.31	2.24	0.20
16	ASSEMBLE	1	0.12	0.36	1.71	0.12
17	FIXTURE	1	1.07	3.52	17.41	1.07
18	FORMING EQUIP	1	0.07	0.24	1.26	0.07
19	ASSEMBLE	1	0.82	3.40	18.25	0.82
20	OIL FILL	3	4.74	16.52	90.95	4.74
21	ASSEMBLE	2	0.59	1.54	12.48	0.59
22	BENCH TEST	12	0.26	2.45	25.21	0.52
23	OVEN .	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	1.62	7.62	66.13	3.24
25	LASER TRIMMER	1	3.20	13.00	66.75	3.20
26	DRIFT RACK	· 1	8.39	27.75	141.20	8.39
5	COLLECTION NODE	1	5.88	23.27	184.80	94.05

223.45

# CASE 15: BASE CASE INPUT INCREASED BY 50% EQUALIZATION OF BATCH SIZES, 1 SHIFT FOR THE ENTIRE LINE NO EXTRA SERVERS

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER ( COMPLETE	DF LOTS LATE
1		11.14	1.30	8.75	13.57	17	17
2	37	11.57	1.08	9.75	12.57	8	8
3	15	10.37	0.07	10.30	10.43	4	4
4	3	-	_	-	-	0	-
WEIGHTED	AVERAGE	10.91					

#### YIELDS

PART	BATCH	AVERAGE	STANDARD
TYPE	QUANTITY	YIELD %	DEVIATION
	75	74 00	15.67
1	/3	<sub>.</sub> 76.99	
2	37	78.38	14.01
3	. 15	81.67	3.33
4	3		_

WEIGHTED AVERAGE 76.15

#### WAITING TIME

NODE DE	ESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11 CL	LEANING EQUIP	1	16.82	38.82	429.60	134.56
12 LA	ASER WELDER	1	47.54	172.10	2273.00	380.32
13 LE	EAK TESTER	1	5.84	19.00	260.50	52.56
14 HE	EAT TREAT EQUIP	1	0.07	0.36	1.80	0.07
15 PF	RESS	1	0.02	0.10	0.60	0.04
· 16 A9	SSEMBLE	1	0.00	0.00	0.00	0.00
17 F	IXTURE	1	0.00	0.00	0.00	0.00
18 F0	DRMING EQUIP	1	0.01	0.09	0.56	0.01
19 AS	SSEMBLE	1	0.08	0.30	1.52	0.08
20 0	IL FILL	2	3.41	12.28	72.61	3.41
21 A9	6SEMBLE	2	0.02	0.11	0.64	0.02
22 BE	ENCH TEST	8	36.31	54.80	330.80	72.62
23 0\	VEN	6	0.00	0.00	0.00	0.00
24 NO	GT COMPUTER	1	0.72	2.93	16.75	1.44
25 LA	ASER TRIMMER	1	0.19	0.63	2.70	0.19
26 DF	RIFT RACK	1	8.04	24.72	113.80	8.04
5 CC	DLLECTION NODE	1	8.38	26.15	264.60	134.08

TOTAL 787.44

CASE 16: INPUT INCREASED BY 50% WITH EQUALIZATION OF BATCH SIZE 2 SHIFTS AT LASER WELDER AND EXTRA FACILITIES AT CLEANING EQUIP., LEAK TESTER, DIL FILL AND BENCH TEST

#### LEAD TIME

PART TYPE	BATCH QUANTITY	· · · · — · · · · — —	STANDARD DEVIATION	MINIMUM WEEKS	MAXIMUM WEEKS	NUMBER COMPLETE	OF	LOTS LATE
1	38	7.32	0.98	5.71	9.15	23		. 8
2	37	7.01	0.58	5.71	7.73	12		0
3	30	6.47	0.39	6.15	7.18	6		0
4	6	4.24	0.35	3.71	4.76	6		0

WEIGHTED AVERAGE 6.82

#### YIELDS

1 38 81.02 5.59 2 37 79.05 9.58 3 30 82.78 8.28	PART	BATCH		STANDARD DEVIATION
2 37 79.05 9.58 3 30 82.78 8.28				
3 30 82.78 8.28	_			
•	2	37	79.05	9.58
4 6 72.22 20.18	3	. 30	82.78	8.28
	4	. 6	72.22	20.18

WEIGHTED AVERAGE 80.36

TOTAL

#### WAITING TIME

 NODE NO	DESCRIPT	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
 11	CLEANING EQUIP	2	0.74	1.90	16.56	5.92
12	LASER WELDER	1	2.69	3.77	34.13	21.52
13	LEAK TESTER	2	3.87	7.29	62.83	34.83
14	HEAT TREAT EQUIP	1	0.33	0.72	3.63	0.33
15	PRESS	1	0.04	0.14	0.74	0.08
16	ASSEMBLE	1	1.49	9.34	64.14	1.49
17	FIXTURE	1	0.03	0.08	0.33	0.03
18	FORMING EQUIP	1 -	0.04	0.13	0.71	0.04
19	ASSEMBLE	1	1,22	4.07	16.49	1.22
20	OIL FILL	3	0.38	2.47	18.99	0.38
21	ASSEMBLE	2	3.06	12.73	63.89	3.06
22	BENCH TEST	12	0.12	1.16	16.26	0.24
23	DVEN .	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1	0.62	2.46	16.73	1.24
25	LASER TRIMMER	1	0.74	3.06	15.74	0.74
26	DRIFT RACK	1	5.98	18.37	93.43	5.98
 5 	COLLECTION NODE	1	11.60	23.80	141.10	185.60

262.70

# CASE 17: INPUT INCREASED BY 50% EQUALIZATION OF BATCH SIZES AND 2 SHIFT FOR THE ENTIRE LINE

#### LEAD TIME

PART TYPE	BATCH QUANTITY		STANDARD DEVIATION	MINIMUM	MAXIMUM WEEKS	NUMBER COMPLETE	OF LOTS LATE
1	38	4.59	0.46	3.52	5.57	25	0
2	37	4.69	0.32	4.37	5.20	12	0
3	30	4.48	0.37	4.19	5.20	6	0
4	6	3.19	0.03	3.14	3.22	6	0

WEIGHTED AVERAGE 4.51

#### YIELDS

TYPE	QUANTITY		DEVIATION
1	38	81.02	7.42
2	37	81.98	5.68
3	30	86.11	6.47
. 4	6	72.22	22.77

WEIGHTED AVERAGE 82.25

#### WAITING TIME

NODE NO	DESCRIPT.	NO. OF FACILITIES		STANDARD DEVIATION		TOTAL TIME
11	CLEANING EQUIP	1	1.63	3.11	26.00	13.04
12	LASER WELDER	1	1.63	3.44	22.11	13.04
13	LEAK TESTER	1	0.54	1.37	11.04	4.86
14	HEAT TREAT EQUIP	1	0.18	0.34	1.21	0.18
15	PRESS	1	0.25	1.06	7.46	0.50
16	ASSEMBLE	1	0.05	0.22	1.22	0.05
17	FIXTURE	1	0.05	0.22	1.22	0.05
18	FORMING EQUIP	1 '	0.04	0.14	0.75	0.04
19	ASSEMBLE	. 1	0.26	1.20	8.40	0.26
20	OIL FILL	2	11.83	24.05	80.32	11.83
21	ASSEMBLE	2	0.06	0.32	2.11	0.06
22	BENCH TEST	8	.00	0.04	0.52	.00
23	OVEN	6	0.00	0.00	0.00	0.00
24	NGT COMPUTER	1 .	0.09	0.36	2.76	0.18
25	LASER TRIMMER	1	0.42	1.41	8.37	0.42
26	DRIFT RACK	1	13.65	33.74	143.90	13.65
5	COLLECTION NODE	1	5.91	12.82	87.68	94.48

TOTAL 152.64

#### APPENDIX B

#### SAMPLE INPUT

#### 1) SAMPLE DATA FORMS

2) SAMPLE DATA FILES - Copies of computer input files are included under separate cover.

3.

#### PROCESS SEQUENCE

DESCRIPTION: LEAK CHECK PUMP & DIAPHRAGM

REPAIR TYPE:

REINSERT AFTER

BEFORE (CIRCLE ONE)

P/N	YIELD FACTOR	FRACTION REPAIRABLE	REPAIR TIME
0-4	. 98	.50	20
5-9	}	1	}.
10-14		<b>4</b>	
15-20	4	•	1

#### SPECIAL LIMITATIONS

- 1. PROCESS CANNOT START UNLESS FINISHABLE
  IN SAME SHIFT
- 2. OTHER (SPECIFY)
  - 3. REJECTS REINSERTED AHEAD OF OPER 020

#### PROCESS SEQUENCE

	STEP # :	040		
	DESCRIPTION:	HEAT TREAT	RUMP & DIAPH	RAGM
	RESOURCES USED	1.) MAN 2.) MACH	FIXED TIME //O	UNIT TIME (030) (180)
	REPAIR TYPE:	REINSERT AFTER	BEFORE (	CIRCLE ONE)
<u>(</u>	P/N 0-4 5-9 10-14 15-20	YIELD FACTOR  100 %	FRACTION REPAIRA	BLE REPAIR TIME
	SPECIAL LIMITATE	CONS		

- 1. PROCESS CANNOT START UNLESS FINISHABLE
  IN SAME SHIFT
- 2. OTHER (SPECIFY)

#### APPENDIX C

#### SAMPLE OUTPUT

COPIES OF SAMPLE OUTPUT ARE INCLUDED UNDER SEPARATE COVER.

#### APPENDIX D

PROGRAM LISTING IS INCLUDED UNDER SEPARATE COVER.

# END

# FILMED

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